



Deepak Singh Interaction Design 10633011 IDC IIT Bombay m- Marketing for Agriculture





Guided by

Prof Ravi Poovaiah Dr. Ajanta Sen Dr. Klarissa Chang Prof Bernard Tan



In 2003 crops were sold in 7,360 regulated markets and 27,294

unregulated markets "Farmers in India earn as little 30% of the value of the price of their raw produces versus 50% in the United States" (World Bank 2008) In 2003 crops were sold in 7,360 regulated markets and 27,294

unregulated markets

Information Source : RML

"Farmers in India earn as little 30% of the value of the price of their raw produces versus 50% in the United States" (World Bank 2008)

Even a slight **improvement** in **efficiency** will have a **drastic effect** on welfare, given the scale of the **agriculture sector**



System







With or without middleman involvement



Buying seeds Pesticides Fertilizers Information



Sharing Help Equipments Other needs

Information

Marketing Farming Best Practices

Farmer

Transport

For selling of crop produce



Auction + Quality sorting



Transport

Terminal Mandi



Marketing structure : bartering



System



WHO

Farmers Traders Vendors Middleman Consumer Government

WHAT

Information Problems Requirements Marketing Sharing Profit/Loss

HOW

From Market Contact Vendors/ Traders Direct to consumers From fellow farmers Seeing each other Through mobile Word to mouth Traditional ways

WHEN

Market day Right time ? When needed Crop cycle Social gathering



System



Farmers Traders Vendors Middleman Consumer Government

WHO

WHAT

Information Problems Requirements Marketing Sharing Profit/Loss

HOW

From Market Contact Vendors/ Traders Direct to consumers From fellow farmers Seeing each other Through mobile Word to mouth Traditional ways

WHEN

Market day Right time ? When needed Crop cycle Social gathering

NEED

To remove the Gap between farmers Connect every role players Utilization of local resources/ Information Information at the door steps Maximum benefit Power to Bargain Right information at the right time



Project Brief



- Design, develop, and deploy a cost efficient mobile based marketing system for farmers
- System will help them in several marketing / farming related issues throughout a crop cycle
- Collective trading system that taps into the strengths of usergenerated collaborative efforts and location-based services
- System aims to increase the productivity and earning by decreasing the high operating costs and low selling prices.

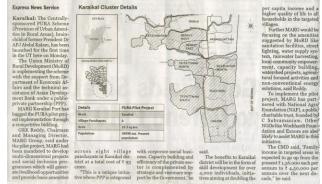
Existing Systems वायुन्ध हे कार्ड संजन्द कार्य ान्यता असेल



अती व शती

े पर्यतच आहे

PURA Project Launched in Karaikal













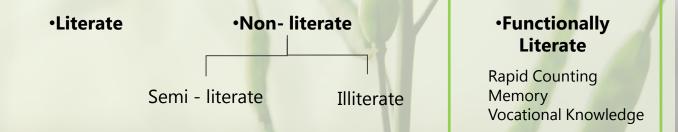






No of Users : 35 + 04

Education :



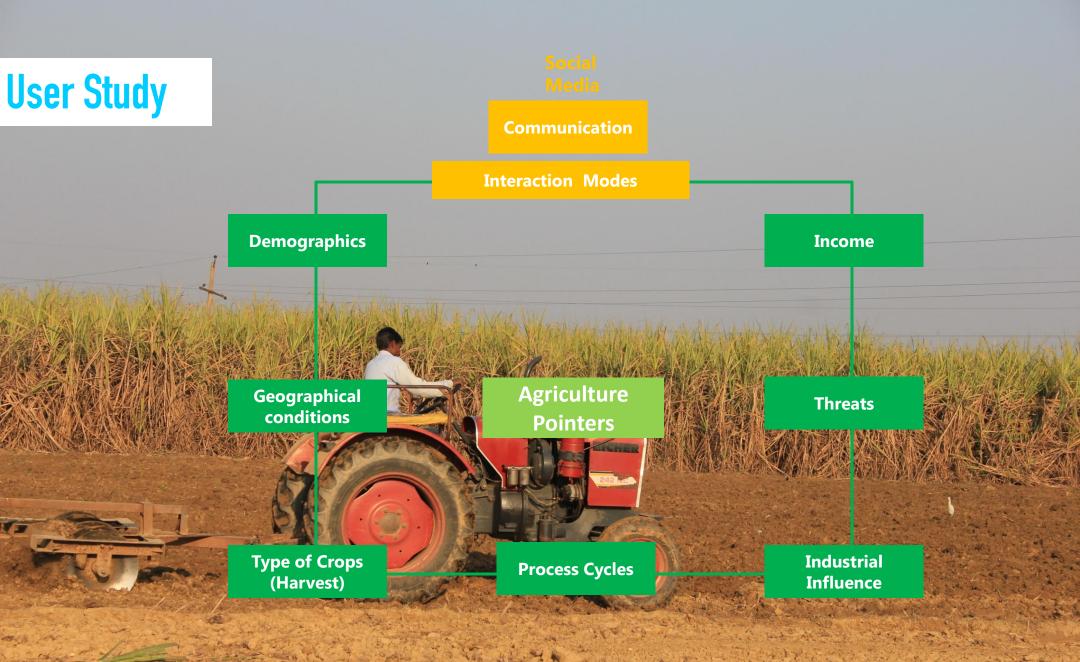
Occupation: Farmer, Secondary support (Women, Children),government employee small business, shop- keeper, Political Leader, labor,semi-employed, unemployed.

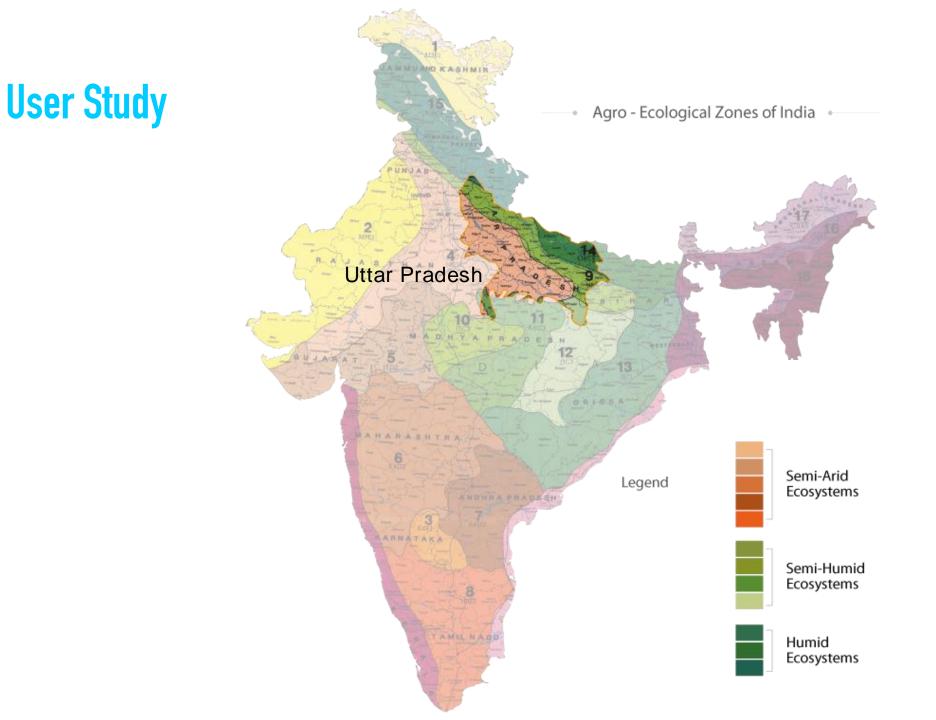
Methods:

Unstructured Interview Contextual Inquiry Questionnaires (wherever applicable)

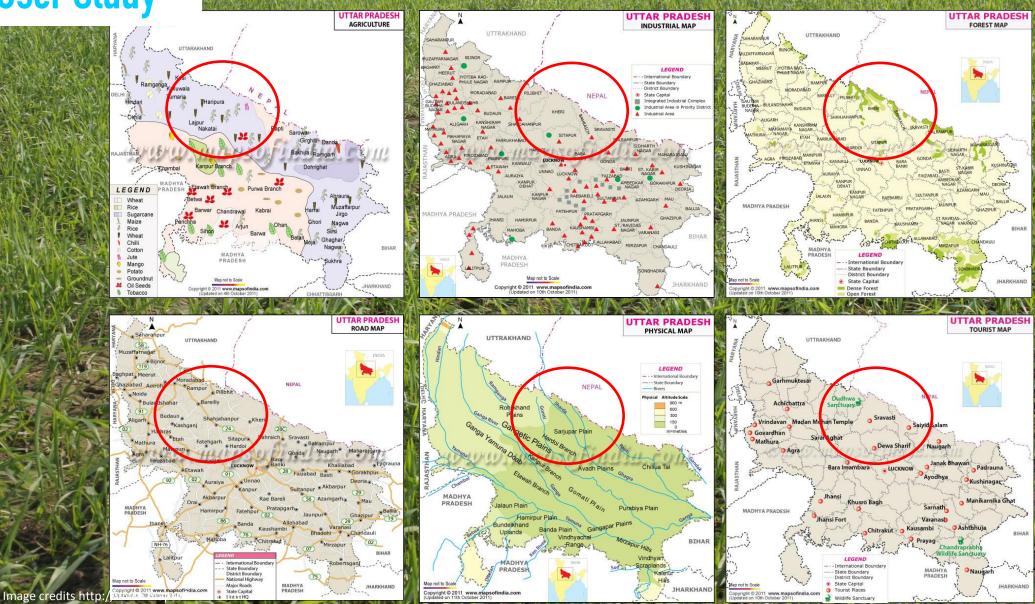
State : Uttar Pradesh , Maharashtra

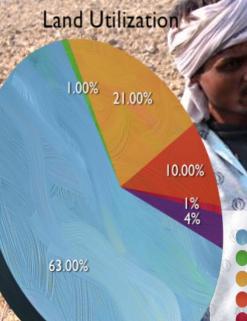
Place : Lakhimpur Kheri District (09 Village), Shagunabaugh





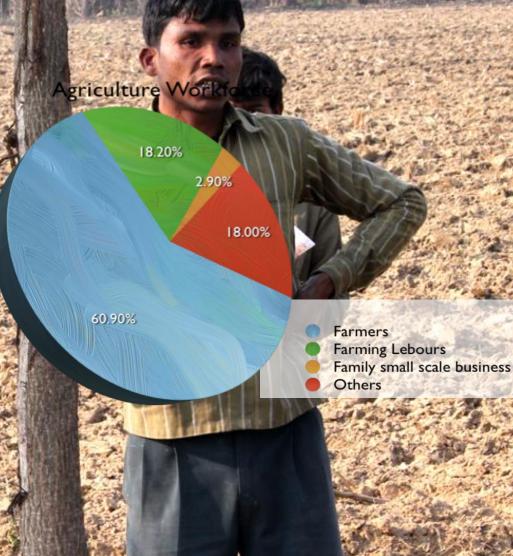
Uttar Pradesh – Lakhimpur District





- Pure Farming Non Agricultural Land Use for Cattle Feed Forest Non Agricultural Land Barren Land
- Other Land

Uttar Pradesh – Lakhimpur District





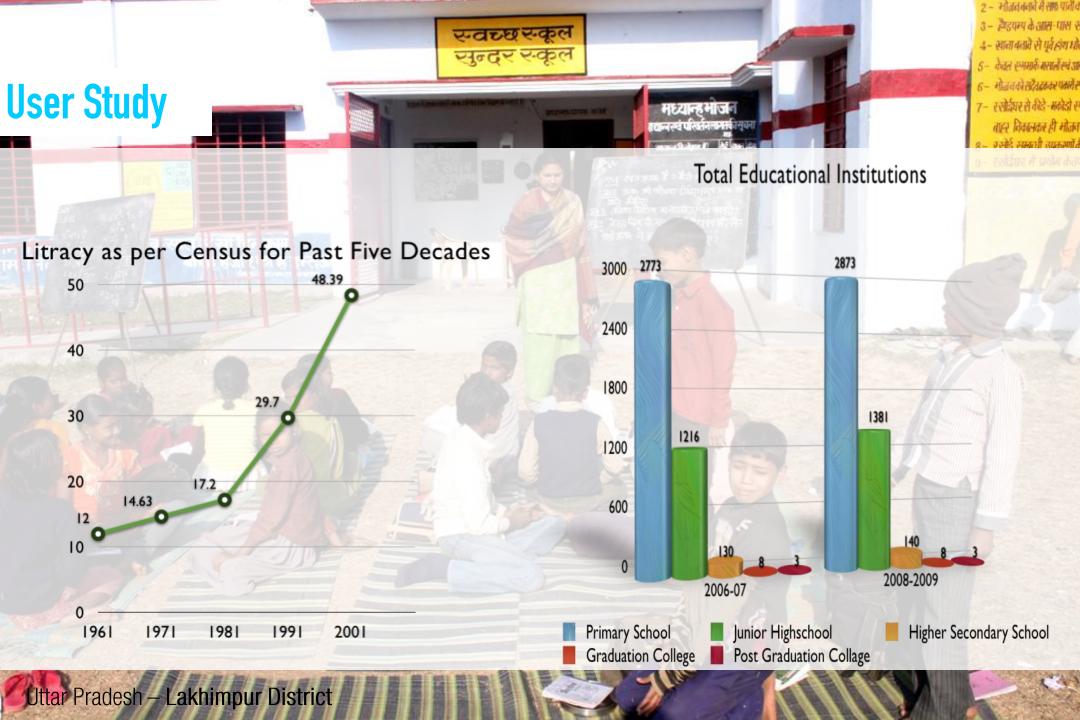


Irrigation from Different Media

93.50%

0.50% 5.00% 1.00% Stagnant Waterbodies Canal Government Borewells Personal Borewells

Uttar Pradesh – Lakhimpur District





Vendors

Middle Men

Government

Traders

Industry

NGO / Initiatives

Schools

Politics

Market day

Women role

Threats



Need gaps



Vendor





Renting options Co-operation Previous Problems Sharing

Best Practices Credit Crop Planning Soil/ Weather Diagnose/Analysis/ Advice New Varieties Warning Risk Quantity

Transport Supply vs Demand Auction Money Commission Hierarchy Regulation Uncertainties Profit Decisions

Market knowledge Incentives Information Quantity and Quality Price Bargaining and Negotiation Reliable source Market reach Communication Trends Proximity

Trader



Findings / Observations

- Farmers **trade in small quantity**, and here there is **no facility to buy** in small quantity
- Some product are required to be sold within a day, Sometimes farmers end up without selling anything.
- **Comparison of products** is most common thing among farmers.
- Farmers have to travel large distances for trading.
- Cash crops creates the problem in supply / demand process
- Farmers having lots of useful information but they do not how to contact others

- **Technology** should reach the educated/ dedicated people first than they can **spread awareness to others as well**.
- Timely crop planning is missing, farmers wants a single window system.
- Information exchange in person is the most viable medium
- It's a very common tendency that **one can mislead them**.
- Lots of agriculture related **information are available on web**. Problem is how to access them

Findings / Observations

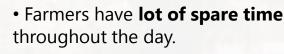


• Several Government led initiative have failed because farmer's input was missing and having limited reach to the farmers.

• **Curiosity** amongst the farmers is much higher in what rest of the people are doing as well **as what is happening in other part of village/area.**

• Farmers are very much familiar with Mobile phones; IVRs used for listening songs, ring tones etc.

• BOP/MOP farmer buys second hand equipments like tractors etc from the TOP farmers.



• Nobody wants to help other for free, until unless there is some **personal motivation** involves in it.

• Sharing within the community is limited. There is no proper medium or reason where they can interact with each other.

• They have to remember everything for agricultural practices

• Use of **touch based phones** is growing in rural areas.

Insights

•Farmers trade in small quantity, if they share and order it in bulk than they can get quality product

• Farmers are willing to know information only if it is useful to them

• IVR is one of the most commonly used feature (22 farmers out 35 have used it)

• Farmers are good in remembering patterns ,colors and interpretation (Visual icons)

• Calendar is one of the most useful thing amongst farmer for remembering (November to April period of crop cycle)

• Relatives and friends are the major source for getting market information.

• They have lot of spare time to explore

•They are much interested, if somebody else demonstrate them to new technology

• Farmers are able to remember : Symbols (0-9), simple Hindi, English words etc

• BOP/ MOP farmers having a tendency to buy second hand products within a community/ village

• Aware of collective marketing but hesitate enough to contact in person

• Wants only those Information which is relevant to them

Design Considerations



- Tradition ways of sending Information
- Color code for remembering the pattern
- Use of simple visual icons for better understanding and visualization
- Exploration on touch based device (Increasing popularity, Low cost, access and availability)
- Voice based feedback
- Use of local language
- Utilization of localized information
- Provide only those information which is relevant to them

• User should feel that they are interacting with humans for emotional attachment and socially connected

Simple steps for accessing information

• Use of simple local language with some known English words (eg. Option, Back etc) or symbols 0-9, +,-, *,/ etc

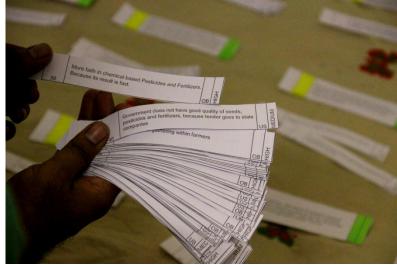
• System should reflect the Agricultureness and Indianness in it

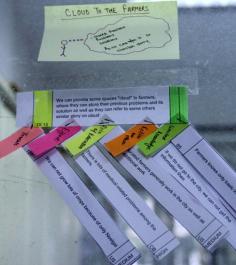
• System should fit in their existing life style

Early Ideations





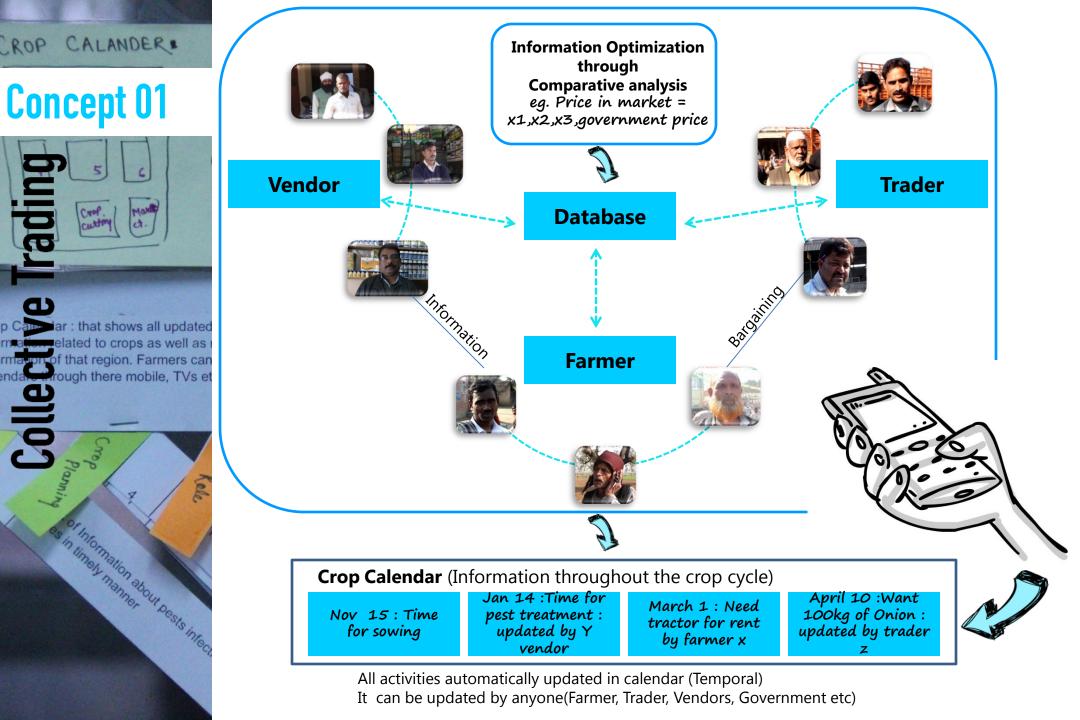










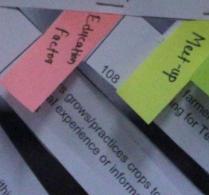


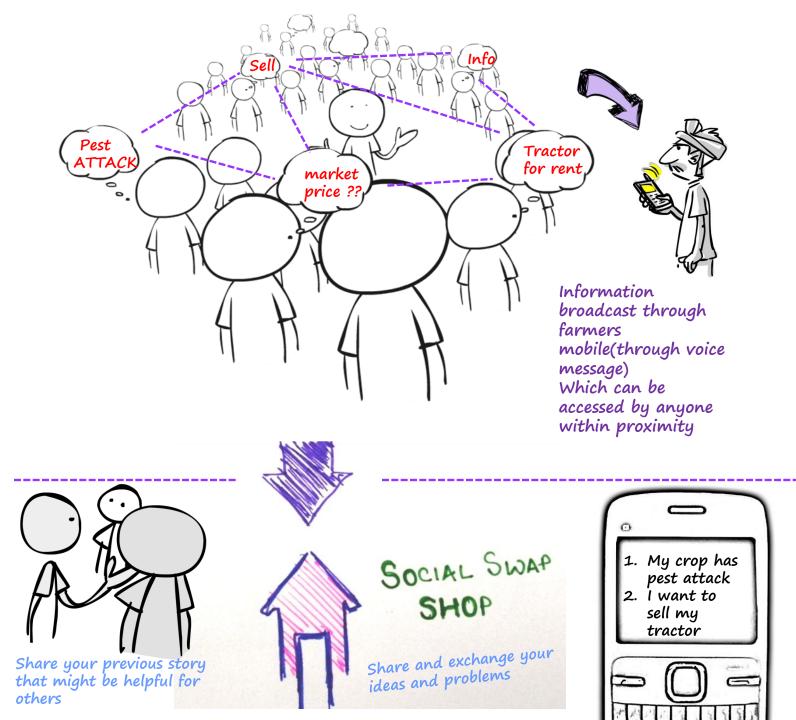


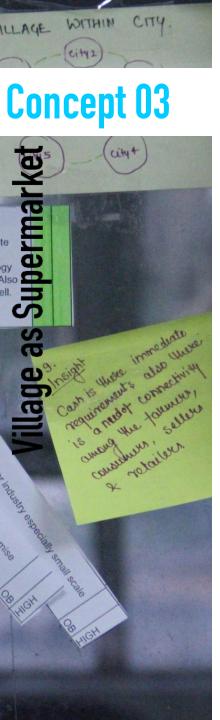
Concept 02

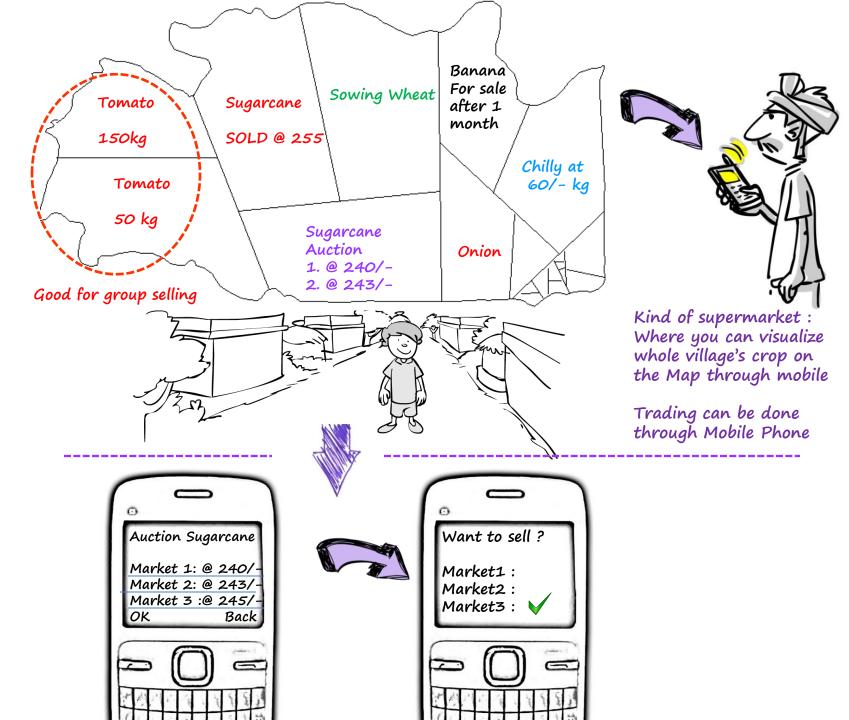


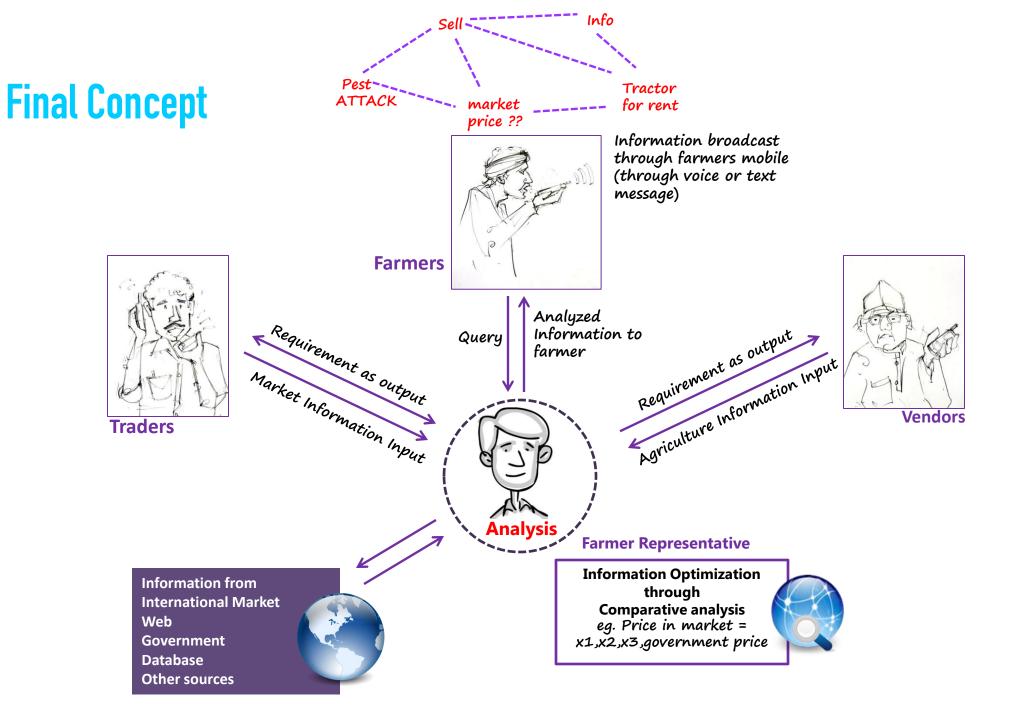
swap shop : Where farmers can meet hanner, and exchange goods, thought . We can use Radio and mobile phon We can arrange it on market day mee te day everybody get to know all the on via radio or phones. If there require they are having the same problems to up to others in the shop.









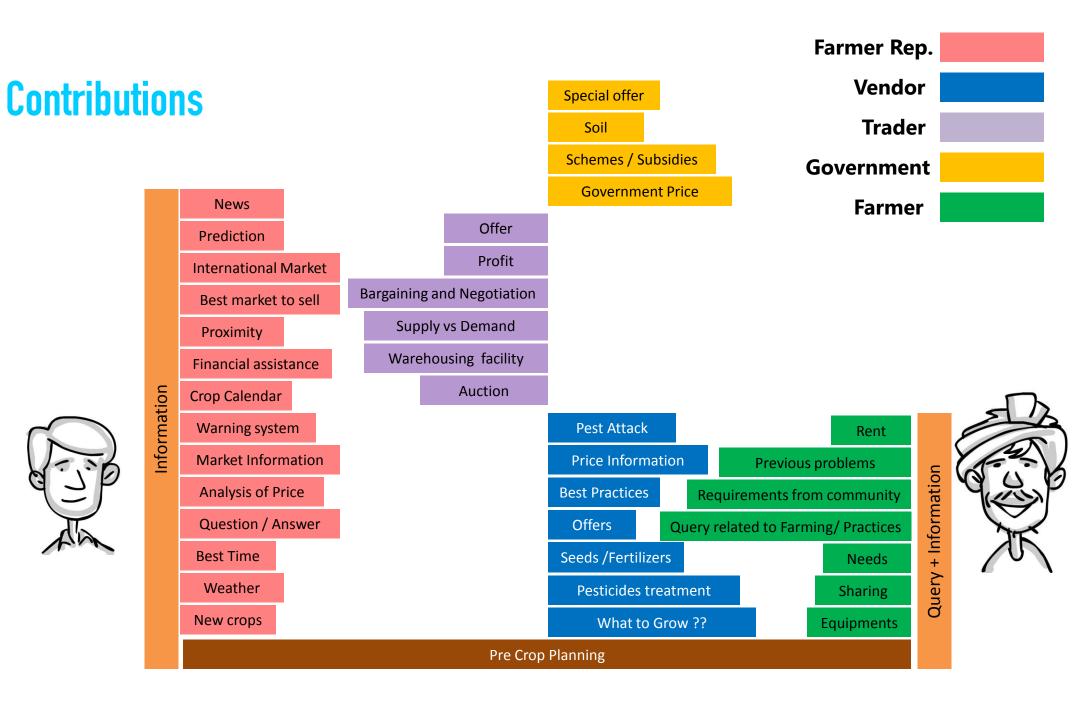


Watch Scenario Video :

https://vimeo.com/40856266 https://vimeo.com/42830441

Kheti Baadi

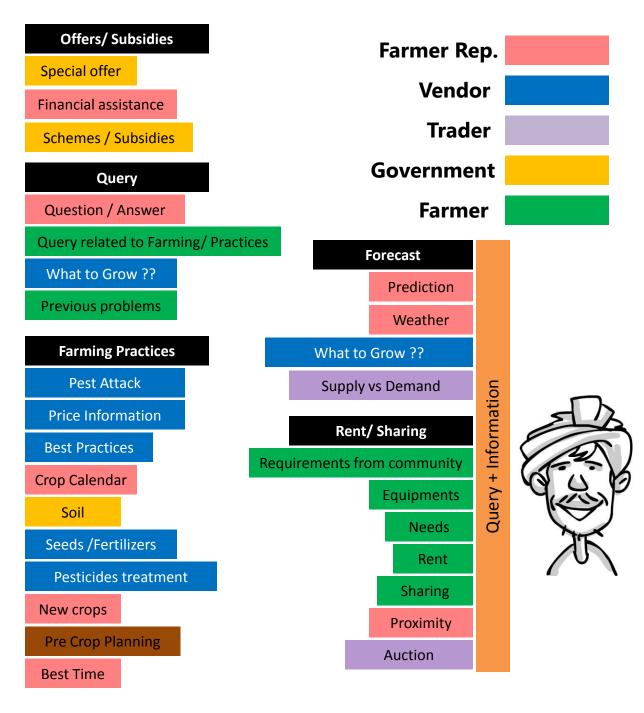


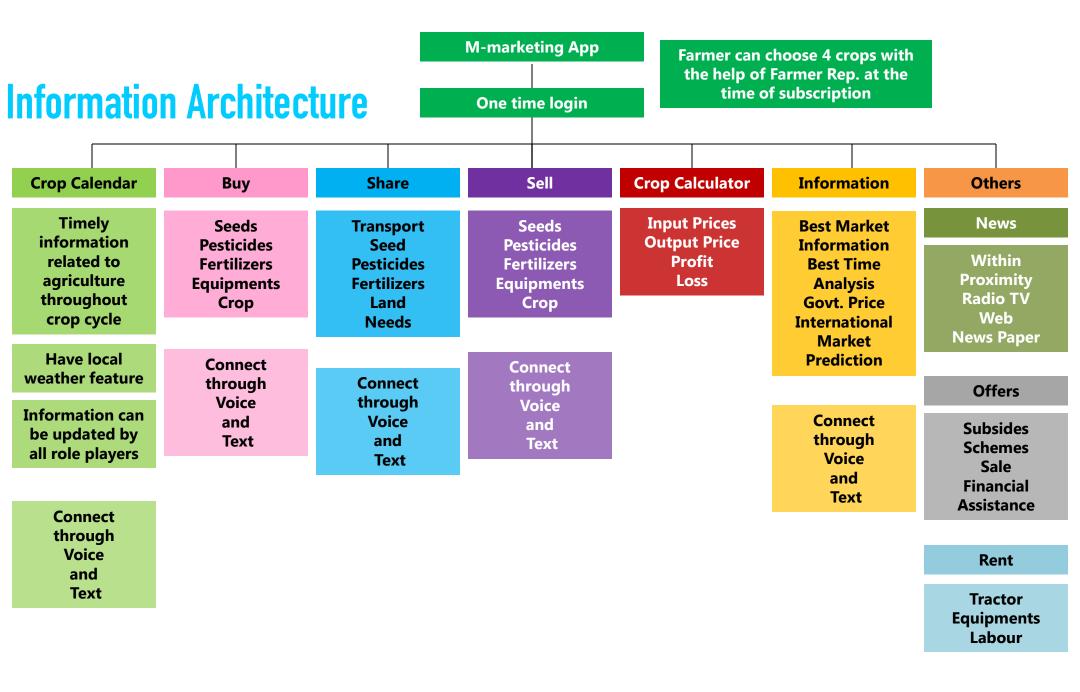


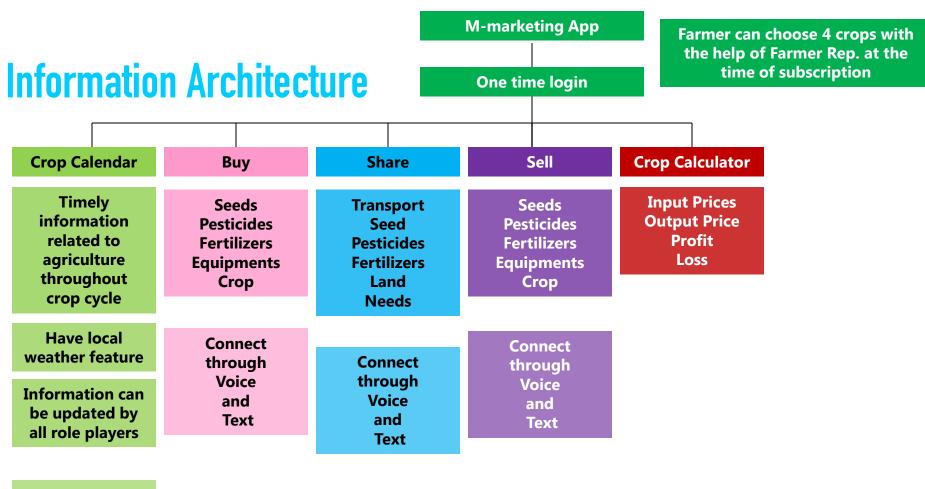
Sorting



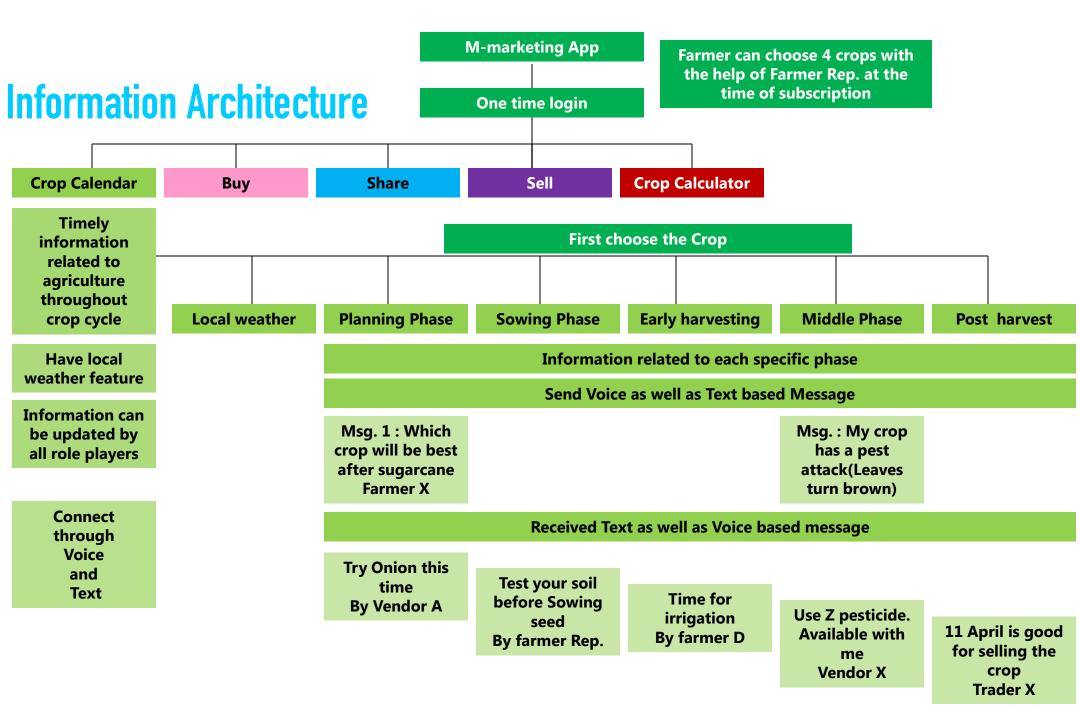


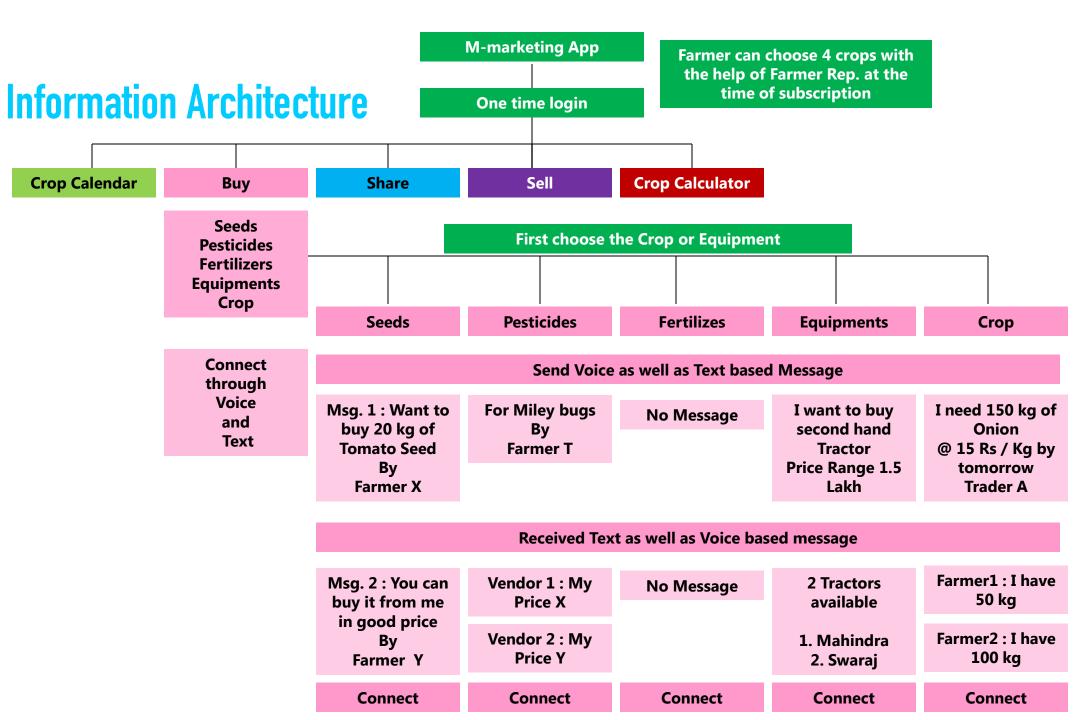


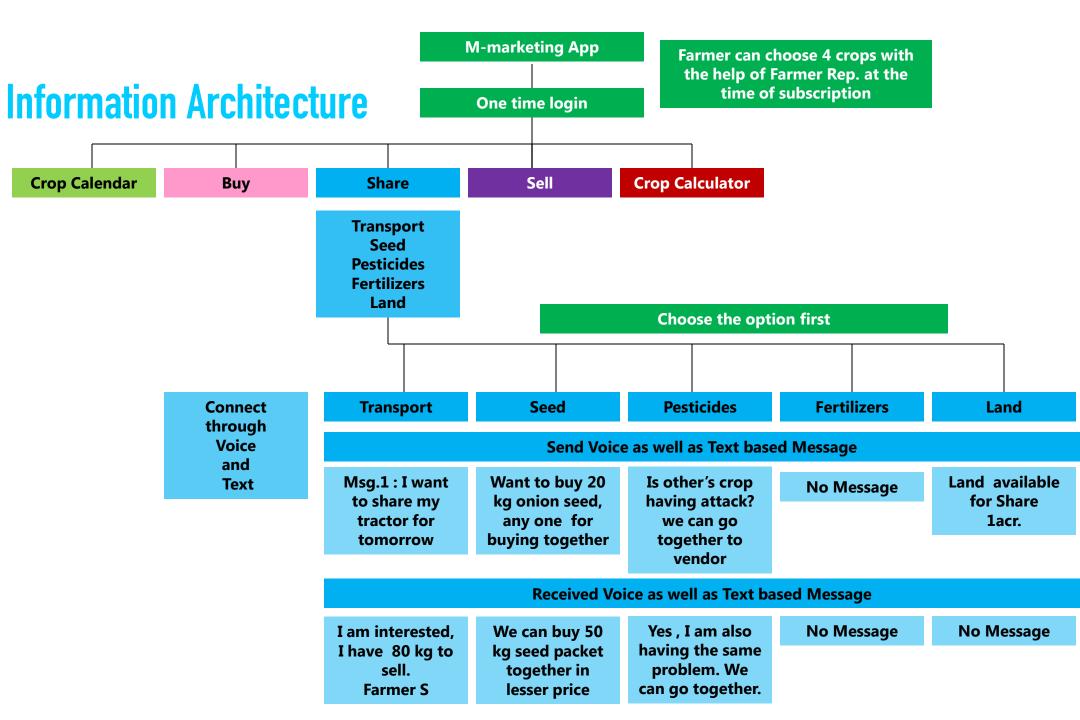


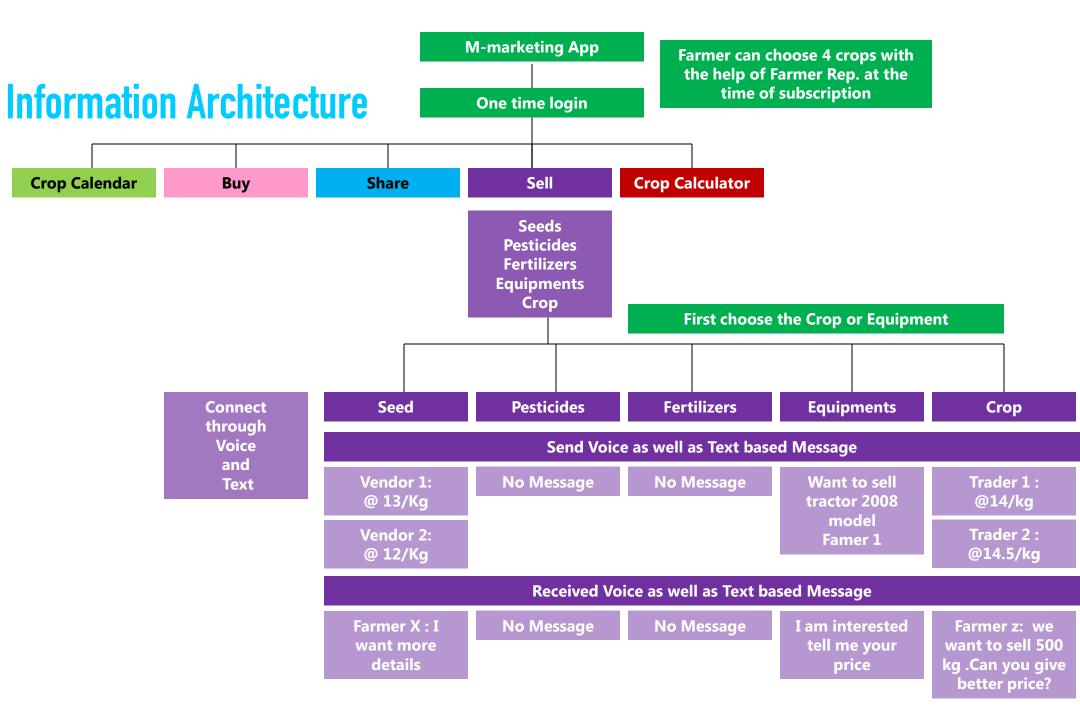


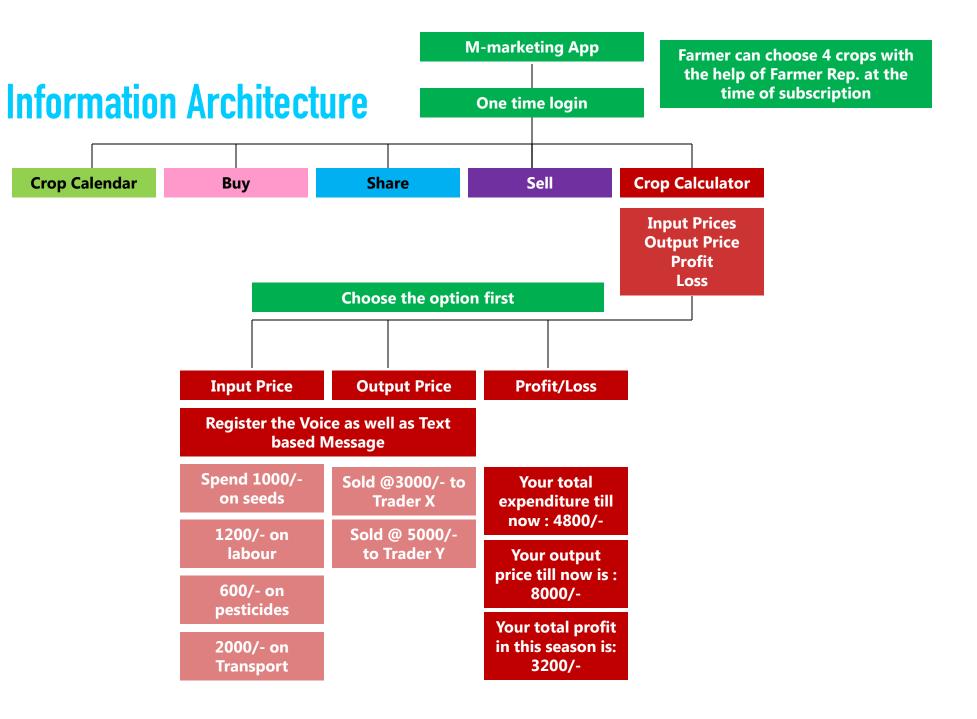
Connect through Voice and Text



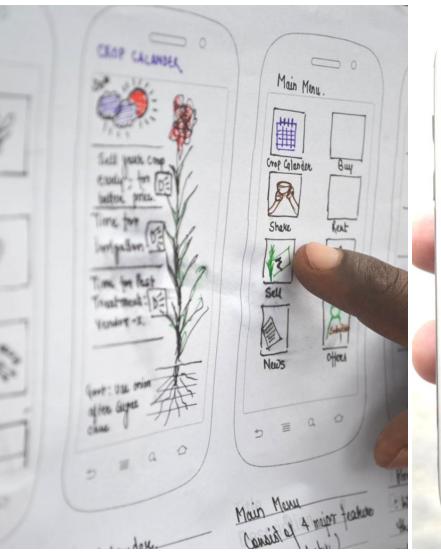


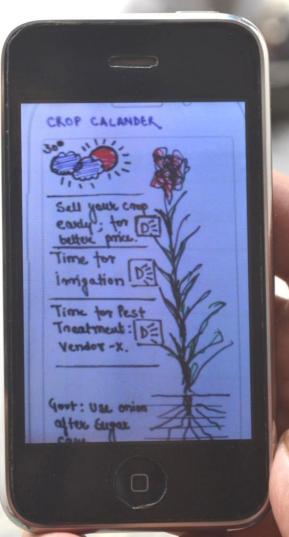






Initial Paper Prototype

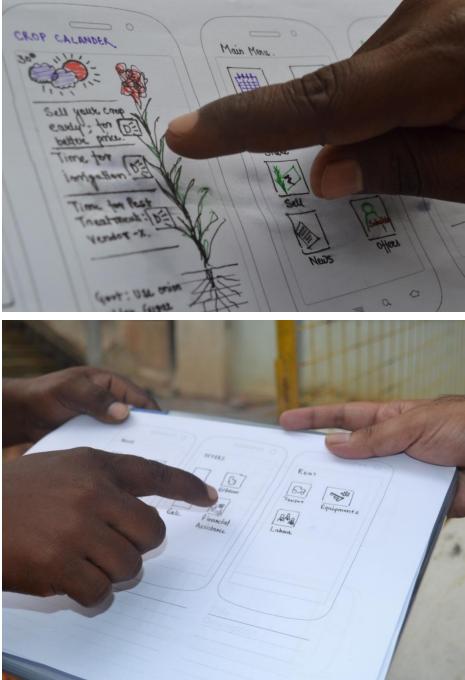




Bruy Seed | Crop 1 Vendori : frice X .22.02 Quantity y Quality 2 Hondon 1 : Mice A 3032 Quentity 8 Quality C Vendors Price D Quantity E Quality F Gout Price = 9/-Information Best Poince.









Quick Testing



User Profile :

No of Users : 06 User Profile : Construction workers from India Place : NUS, Singapore Literacy : Up to 12th standards

Results :

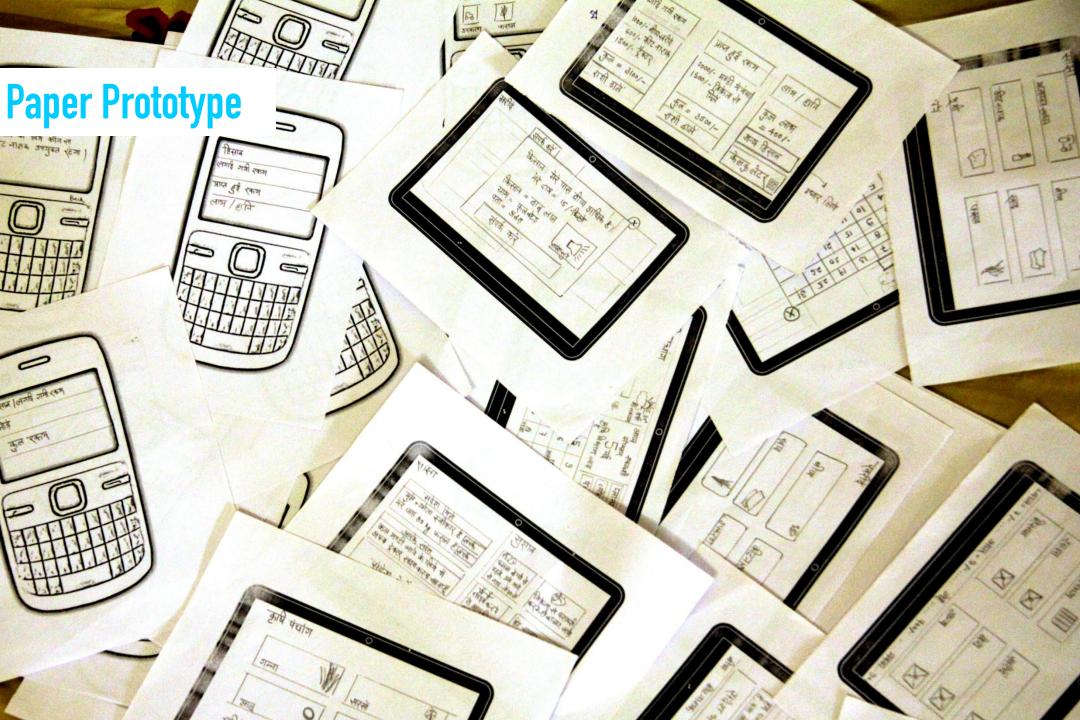
Observations :

- 04 out of 06 users confused with Share and Rent options
- Since all the user were Tamil, understanding different language were quite difficult.
- 05 out of 06 users easily predict the next task (Task : To buy 20 kg seeds)
- Difficulty in finding Voice button on screen
- 4 out 6 user preferred voice based interaction in local language (Task : To send your query through phone)

Interpretation :

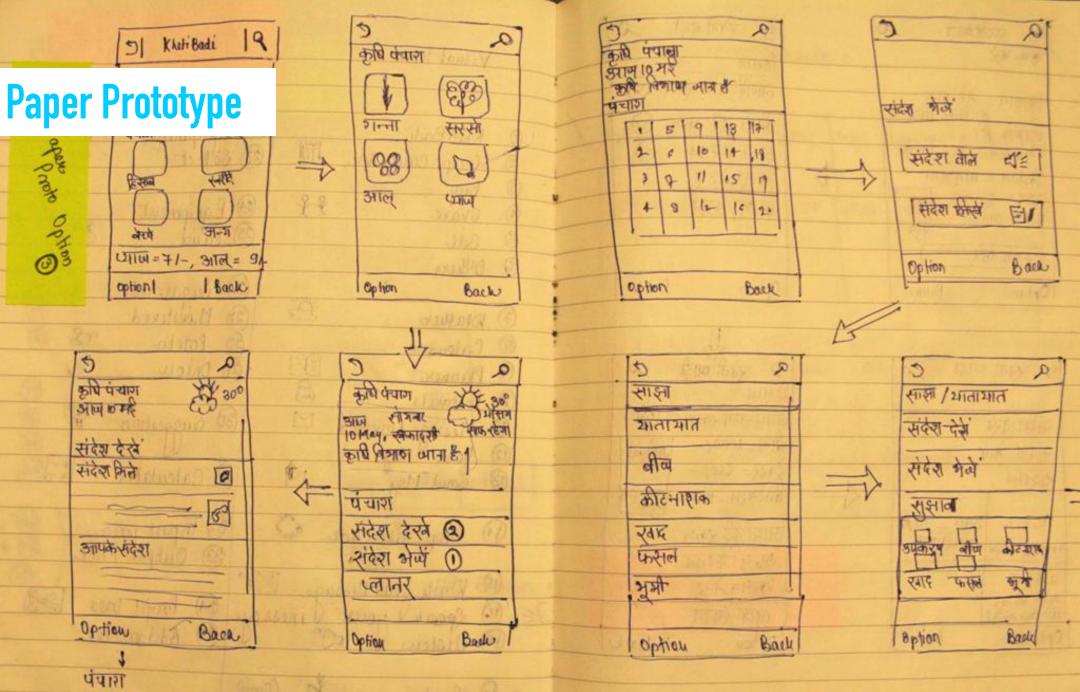
- Share and Rent button should have different Identity or should be merged
- Text should be in local language with simple interpretation
- Visual Icons should be clear and simple
- Application should have both feature (Text as well as Voice)
- Buttons should be more intuitive

(Taking as a assumption that these workers are the closest user group to farmers)



Paper Prototype

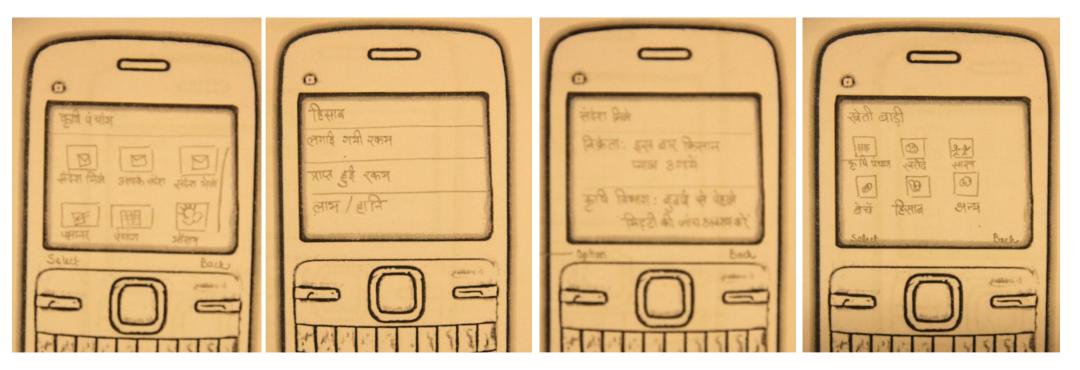




संदर्श केवें

.

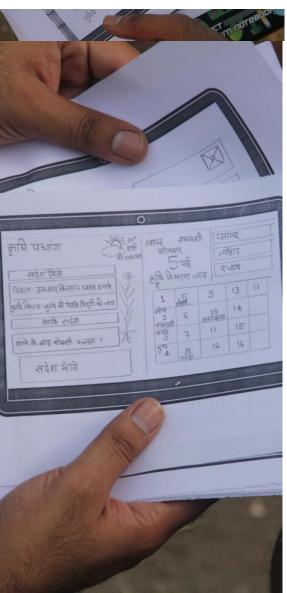
Final Paper Prototype







Results



User Profile :

No of Users : 10 Age group: 18 to 60 years Location: Mumbai (belongs to Uttar Pradesh), Occupation: Farmers and part time migrant laborer

Results :

Observations :

- 04 users finds **difficulty in adding money to their expanses**
- 07 users having difficulty with some visual icons
- 03 users finds difficulty in navigation
- Grid view is most suitable than list view among 05 users
- "How would I know that I have received a message"
- 03 users confused with Calendar and Messages on the same page
- Pattern of usage of touch based phones was amazing

Interpretation :

- Add amount and such other options should be explored more
- More focus on visual icons with their names
- Alternative options on the screen
- Alert notification for receiving messages
- Too much information on the same page, it should be step by step

Initial Wireframes









Final Prototype







Final Prototype







Changes

- संदेश प्रिले	की समाम	स्रोम 2	वार मर्ड		मानर गोंहार	
बिक्रेताः इस ठार् किसान प्राण 37	112	कुछि है) নহ শাস (आस पि	নাস	
क्रामि विभागः बुवाइ से पेठते (महरी की		1	संजी	9	13	17
आपके संदेश	-Y.	सोम २ श्रेभाषां भगल	6	10 अमार्क्स	14	
गन्ने के बाद कोनसी फल्सल ?	A	मञ्च	7	-11	15	
संदेश भेजे		90 4	Hear	12	16	

Crop Calendar







कथि पंचांग

500

शकवार

11

मई 201

एकादमी

षेतीबाही

-40

1 AH

रेश केलें 🛷 पंचांग 🎹 प्लानर 📳 त्यीहार 🗖

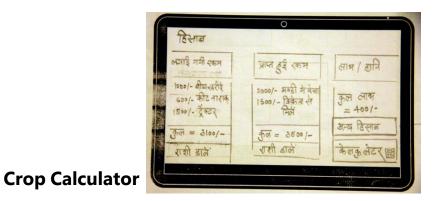
प्यात से बाद बीन मी । कि विक्रेग थेगी: प्रमान अभी गोनी: 1 कि विक्रेग थेगी:

🖂 आपके संदेश 👋 विले संदेश

🖂 जन्म सरेस

इति वचितः कुल्टी से पहले तिही भी प्रोच प्रदर्श 📫 📢









Changes





J.	खेतीबाड़ी	R
कृषि पं	चांग 🖉	र्भू ३०° C वर्षा होने की सम्भावना
Ò	प्याज	۲
शुक्रवार 11 मई 2012 एकादशी	कृषि विभाग मिलने जाना है	
संदेश भे	जिं	Ø
आपके	संदेश	
मिले सं	दिश	1 📎
अन्य सं	ंदेश	1 🖂
पं चांग	ूर्ण प्लानर	र्गहार
Options	5 f	Back

















User Profile :

No of Users : 19 Age group: 18 to 60 years Location: Lakhimpur Kheri District, Uttar Pradesh Village: Nizampur, Musepur, Padri Mohan, Kheri, Deuaapur

Occupation: Farmers, related to agriculture

Education: up to 12th standard **Digital literacy:** Can operate basic mobile phones (Calls, sms, camera)



Goals:

Learnability

Findability: options / data / information should be visible / easy to find User should take less time to learn. Users should be able to learn on their own Product should be consistent with other products, older methods / past habits of users

Speed of use

User must be able to do the primary task / the most frequent tasks quickly, easily User should be able to navigate quickly and easily

Product should not load user's memory / product should not put cognitive load on a user

Ease of communication

Information architecture: Information should be well aggregated, well categorized Communication should be clear / user should easily understand text, visuals

Ease of use

Interface should clearly communicate the conceptual model Intuitiveness: User should be able to predict the next step / task Product should be always on, always accessible

Error free use

Product should give good feedback / display its current status

Subjective satisfaction

User should feel emotionally engaged with product / brand / product should be fun / reflective appeal

S.		
No.	TASK	
1	START	
2	Introduction to the PROJECT	
	Verify Demographics + Introduction of touch based	
3	phone.	
4	Will ask them to call from the touch based phone.	
5	Give them tasks and ask them to search	
6	Fill the observation chart	
7	Continue till the last task is over	
8	Ask them about the suggestion and feedback	
9	END	

Tasks 1:

- To find information related to Onion.
- Task to see message which user have been posted earlier.
- Open crop calendar
- You want to buy 20 kg of seeds.
- You need to sell your crop with other farmers in group, how you will do that.
- You want to share your tractor.
- Listen your message
- How will you send message from the device?
- Set your plan on calendar
- See the weather report
- Suggestion related to Selling of crop

Tasks 2: Visual understanding

- Icon and text understanding
- Icon and Text Matching

Objective Observations				
	High	Medium	Low	Remarks
Level of ease				
Intuitiveness of the interface				
Findability of the information				
Willingness to explore / learn				
Ease of navigation within the interface				
Navigation of interface				
Communication of interface				
Pridiction of next step				
Understanding of Information Architecture	\checkmark			
Findability of the information				

THE REAL PROPERTY	s and the second
Subjective observations	
What sort of mistakes	did the user make?
How well it is commun	icated to the user?
Information architectu by user?	re is completely understood
Communicated to cond	ceptual model?
Findability options?	
Navigation problem?	
At what point did the u	iser give up?
Cognitive load on user	?
Control over interface	
Complition of the task	in given time?
Learnig issues?	
Prediction of next step	
Engagement with the s	ystem
Time taken to learn an	d Consistency
Interface appeal	
Feedback from the use	r
	ALL SET ALL TAKES





Results : Likes :

- Crop Calendar
- Voice Feedback
- Message sending/ Receiving
- Suggestion / Advice
- Sharing
- Contact to anyone
- Reminder
- Videos
- Crop Calculator
- Look and feel of interface
- Reminder
- Fun to use
- Information related to agriculture
- Personal Management

Other Observations :

- 15 Users finds Price information on the main screen is helpful
- **17 Users do not finds any difficulty in using touch devices** (2 users totally gave up)
- Audio input feature is liked by all the users
- Information related to calendars , plans and festivals is add on (08 Users)
- 12 user finds that Video and audio is much more continent than text
- Curiosity among youth and middle aged was quite higher
- All icons are understood by all the users but with text



साझा	संदेश भेजें 🖉		
 खाद कीटनाशक खेर कीटनाशक खेर यातायात क्षित्र फसल 	23 आपके संदेश 🕉 कल मध्वी जाने के लिए में अपना ट्रेस्टर साहा करना चाहता हूँ 2	ि मिले सरेश मिले सरेश मेर पम ८० किंगे फाल है भी मेर पम ८० किंगे फाल है भी मेर पम ८० किंगे फाल है भी मेरा पम डाज कर मेर मेर पम ८० किंगे फाल है भी मेर पम ८० किंगे फाल हो मेर पी राज है भी मेर पम ८० किंगे फाल है भी मेर पी राज है मेर पी राज है भी मेर पी राज है भी मेर पी राज है भी मेर पी राज है मेर पी राज है मे	सुझाव काल केवे से पहले अच्छे से पराप्त के से पराप्त के से साल बरने से साल बरने से आपकी बराज अपकी बराज बस्ती है (अगर कह) साधन बाधन कर बराज साधन साधन साधन साधन साधन साधन साधन साधन
			vodafone 12:35 1

- Control Communication Information Architecture Findability option Task completion time Cognitive load Learning Prediction of next step Engagement Second time use :
- Good Easily understood Easily understood Good Very good Satisfactory High Fair Very high Very comfortable

User Statements:

- "Ye bahut aasan hai, aur isses use karne mai accha laga"
- " Agar market mai aaya to sab isse use karenge"
- " Issme achchi jaankaari mil sakti hai"
- " Agar aur jyada jankaari chahiye tab kya karenge ?"
- " Ye har kisaan ke pass jaroor hona chahiye"

Changes Required

Visual Icons : More exploration required Position of Listen and contact button Problem in how to add your plan in planner Placing of weather information Previous steps should be visible Selection of Crop cycle Selection of crop : Alternative methods should be explored

Kheti Baadi : ICON Test

	+ - × ÷))		N. C.	+₹
PCCCCCCCCCCCCCCCCC 95 d value)))			
			2525		
				I	
				Ç	

Kheti Baadi : ICON Test

+ - × ÷				W	+₹
)))	\bowtie			
			CESS D		
				Ç	

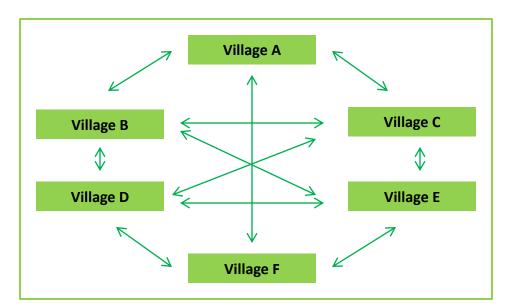
Future Directions / Scope



• Provide more information related to agriculture :

Agriculture News Renting options Financial Assistance Banking facility Offers / Schemes / Subsidies Agriculture tips by expert

- Implementation of changes suggested by users
- Scale up the System : Connect every framers to other villages as well to share and exchange information and goods.





Comparison





Existing projects vs. Kheti Baadi

Festers	Kheti	514	E-	_	NOKIA	Avaaj	_	mAgri			
Factors	Baadi	RML	chaupal	E sagu	life tool	Otalo	eFarm	IKSL	M krishi	Esoko	m-kilimo
Market related Information	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y
Comparative analysis	Y									Y	
Agriculture related Information	Y	Y	Y	Y	Y	Y		Y	Y		Y
Price Information	Y	Y		Y	Y		Y			Y	Y
Bargaining/ Negotiation	Y		Y								
Source reliability	Y		Y	Y			Y				Y
Market reach	Y						Y				
Decision making	Y			Y	Y			Y			
Trends	Y										
Proximity	Y	Y		Y	Y		Y		Y	Y	
Experience	Y	Y	Y								
Sharing	Y					Y	Y		Y		
Previous problems	Y			Y	Y	Y		Y	Y		Y
Co-operations	Y		Y			Y					
Renting options	Y										
Transport Options	Y						Y			Y	
Supply vs. Demand	Y		Y				Y			Y	
Quality/ Quantity	Y		Y								
Auction	Y						Y			Y	
Financial Assistance	Y		Y								
Regulation	Y	Y	Y				Y				
Best Practices information	Y	Y	Y	Y	Y	Y		Y	Y		Y
Crop planning	Y	Y		Y	Y			Y			Y
Soil / Weather info	Y	Y		Y	Y	Y		Y	Y	Y	Y
Diagnose/ analyze / advice	Y			Y		Y					
New varieties	Y				Y						
Warning system	Y	Y				Y		Y	Y		
Market intelligence	Y									Y	
Analysis of price	Y	Y	Y				Y			Y	
Collective marketing	Y										
Direct contact to trader/ Vendor	Y					Y					
News amongst farmer	Y					Y			Y		
Subscription list	Y	Y		Y	Y						
Information sharing	Y			Y		Y		Y	Y		
Best time for trading	Y	Y	Y					Y			
International/ National News	Y										
Agriculture Content creations	Y				Y			Y			Y



Comparison





Factors	Kheti Baadi	RML	E- chaupal	E sagu	NOKIA life tool	Avaaj Otalo	eFarm	mAgri IKSL	M krishi	Esoko	m- kilimo
Comparative analysis	Y		cilaupai	L Sagu	ine tooi	Otalo	erailli	INJL		Y	KIIIIIO
Bargaining/ Negotiation	Y		Y								
Source reliability	Ŷ		Y	Y			Y				Y
Market reach	Ŷ						Y				
Decision making	Y			Y	Y			Y			
Trends	Y										
Experience	Y	Y	Y								
Sharing	Y					Y	Y		Y		
Co-operations	Y		Y			Y					
Renting options	Y										
Transport Options	Y						Y			Y	
Supply vs. Demand	Y		Y				Y			Y	
Quality/ Quantity	Y		Y								
Auction	Y						Y			Y	
Financial Assistance	Y		Y								
New varieties	Y				Y						
Market intelligence	Y										
Collective marketing	Y										
Direct contact to trader/ Vendor	Y					Y					
News amongst farmer	Y					Y			Y		
Best time for trading	Y	Y	Y					Y			
International/ National News	Y										

Comparison

Technology/ Communication	Kheti Baadi	RML	E-chaupal	E sagu	NOKIA life tool	Avaaj Otalo	eFarm	mAgri IKSL	M krishi	Esoko	m-kilimo
Input	Audio or Text Through personal device	Text	Kiosk / Computer with the help of Sanchalak (Operator)	Text + Photos	No input , only farmers can call experts		No role of device	Call to experts	(MMS) TEXT/ Audio/ Video	Text	Call based
Output	Audio or Text Through personal device	Text	Kiosk / Computer with the help of Sanchalak	Text (local language)	Text	Voice	No role of device	Farmer receives text messages 5 times a day, on the different topic	MMS	Text	Call based
	Comparati ve analysis through optimizatio n algorithm. Farmer rep. does the task for roleplayers	messages done by farmer	operator gives the information	expert of the region	remote areas analyze the	message is matched it is send to the destination	market prices, and buy the crops from farmers, it's	phone, otherwise they agriculture information their mobile	Message send by the farmers get analyzed by experts and then solution delivered	receives all the	Help line service works 7 days a week : gives all agriculture related information to the farmers
Reach of	Few times		· · · · · · · · · · · · · · · · · · ·			,		· · · · · · · · · · · · · · · · · · ·			
Information	in a day	In a day	2-3 days	2-3 days	1-3 days	2-6 days		2-6 days	ļ!	1-2 days	1-4 days

References

1.

2.

3.

4.

5.

6.

8.

1.

जाति	ोल कृषकों की सूची नि पता
4	5
नु0जाति	ग्राम व पोस्ट फूलबेहड
0जाति	ग्राम ककरपिट्टा पोस्ट फूलबेहर
0जाति	ग्राम ढाखी पोस्ट फूलबेहड़
)जाति	ग्राम व पोस्ट फूलबेहड़

Case Study

जाति

जाति	ग्राम सैदापुर पोस्ट फूलबेहड़
	· · · · · · · · · · · · · · · · · · ·
न्य	ग्राम राजापुर पोस्ट फूलबेहड़
जाति	ग्राम राजापुर पोस्ट फूलबेहड़
ाति	ग्राम राजापुर पोस्ट फूलबेहड़
ाति	ग्राम राजापुर पोस्ट फूलबेहड़
ति	THE STATE THE A

Acknowledgements

1	त्राम दुधवा पास्ट फूलबहड़
1	ग्राम दुधवा पोस्ट फूलबेहड़
ाति	ग्राम दुधवा पोस्ट फूलबेहड़
ते	ग्राम मिदनिया पोस्ट फूलबेहड़
ते	ग्राम मिदनिया पोस्ट फलबेहड

- Shaik. N. Meera, Anita Jhamtani, and D.U.M. Rao : Information and Communication Technology in Agriculture development,2004
- Chris Parker, Bruce Weber Developing electronic markets in low-tech environments : India's Agriculture Markets, 2011
- World Bank e source book : ICT IN AGRICULTURE Connecting Smallholders to Knowledge, Networks and Institutions, 2011
- R. Thirumavalan, Chris Garforth:ICT4D and farming communities : Success and failure of telecentres in rural Tamilnadu ,2007
- Ravi Anupindi, S. Sivakumar : ITC's e-Choupal A Platform Strategy for Rural Transformation, 2005
- Pratap . S. Birthal , O.P Sharm Integrated Pest Management in Indian Agriculture
- 7. Food and Agriculture Organization of the U.N, 2005 - Fertilizers use by crop in India
 - Jac Stienen, Wietse Bruinsma, Frans Neuman, IICD, How ICT can make a difference in agricultural livelihoods, 2007
- 9. Neil Patel, Deepti Chittamuru, Anupam Jain, Paresh Dave, Tapan S. Parikh, Avaaj Otalo — A Field Study of an Interactive Voice Forum for Small Farmers in Rural India, CHI, 2010
- 10. Neil Patel, Scott R. Klemmer, Tapan S. Parikh: An Asymmetric Communications Platform for Knowledge Sharing with Low-end Mobile Phones, ACM, 2011
- Meenakshi Sharma, Manmohan D. Chaubey, e Sagu- A model for delivering expert advice to farmers, 2008 11.
 - Case Study : mAgri programme case study, IKSL India, Development Fund
- mKrishi : Agriculture: Advisory App for Farmers, 2011 2.
- 3. Kuttayan, Annamalai, Sachin Rao, Case Study : ITC e-chaupal and profitable rural transformation, 2003 4.
 - CISCO, BT, Life lines India : Communications technology bridges the digital divide in India
- mAgri Programme Case Study M-Kilimo, Development fund Kenya 5. 6.
 - Case Study : Nokia life tool, NOKIA ,2008
- 7. Case Study : Amit Mehra, Reuter Market Lights, 2010
- 8. Agriculture marketing in India, Booklet no. 442, INSEDA, India

٠

- Prof. Ravi Poovaiah
 - Dr. Ajanta Sen
 - Dr. Klarissa Chang
 - Prof Anirudha Joshi
 - **Prof Pramod Khambete**
 - **Prof G.G.Ray**

- - Vidhya Appu
 - **Rahul Motiyar**
 - Michelle
 - **Avijit Sen Gupta**
- Mrs Mani
- Mr. Rajeev Shukla
- Mr. Atul Verma
- Mr. Prashant Raj
- Dharma
- Dhaumya

- Gauravi
- Sachin Tanwar
- **Jyotirmaya**
- Rajdeep
- Parul
- **Farmers of India**

Konarak Ashara





