

Design Gallery

Mumbai Local Station

Local Railway Station, Mumbai

by

Deepak Singh

IDC, IIT Bombay

Link:

<https://dsource.in/gallery/mumbai-local-station-0>



Mumbai Suburban Railway system is part of the public transport system of Mumbai. The system carries more than 6.9 million commuters on a daily basis and constitutes more than half of the total daily passenger capacity of the Indian Railways itself. It has one of the highest passenger densities of any urban railway system in the world. But some information graphic at the stations and platform are badly designed, and provide insufficient information. Some of the ticket counters are not working properly, resulting in a large waiting queue of commuters. It is quite frustrating to find the destination station and other information to the commuter who is new in the city.



Mumbai Suburban Railway system - Signage at Railway Station - View of one of the Station Kanjurmarg which is nearest station to IIT Bombay.



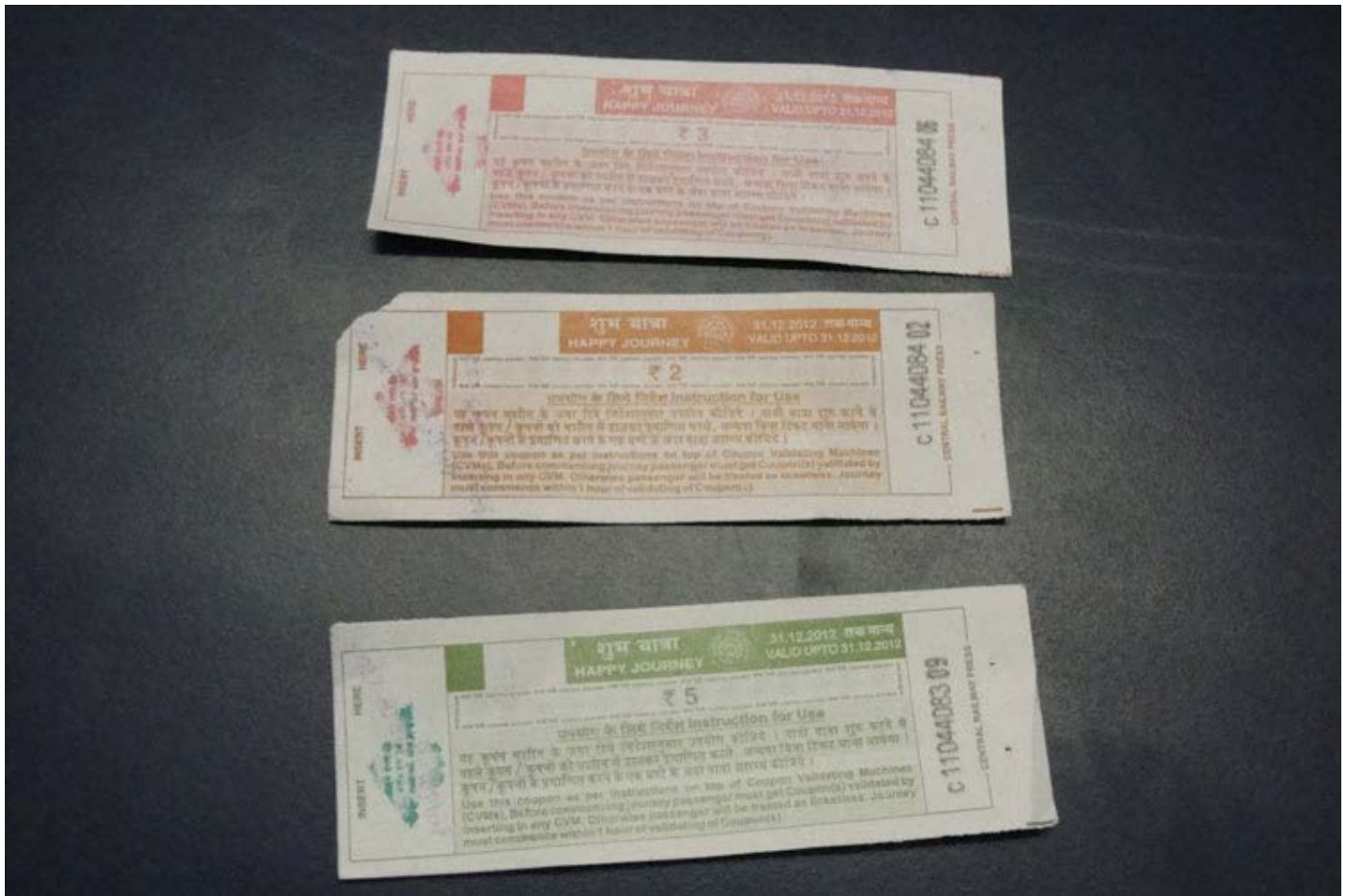
Mumbai Suburban Railway system – Ticket counter at the Station - Ticket counter windows at the station showing least related information.



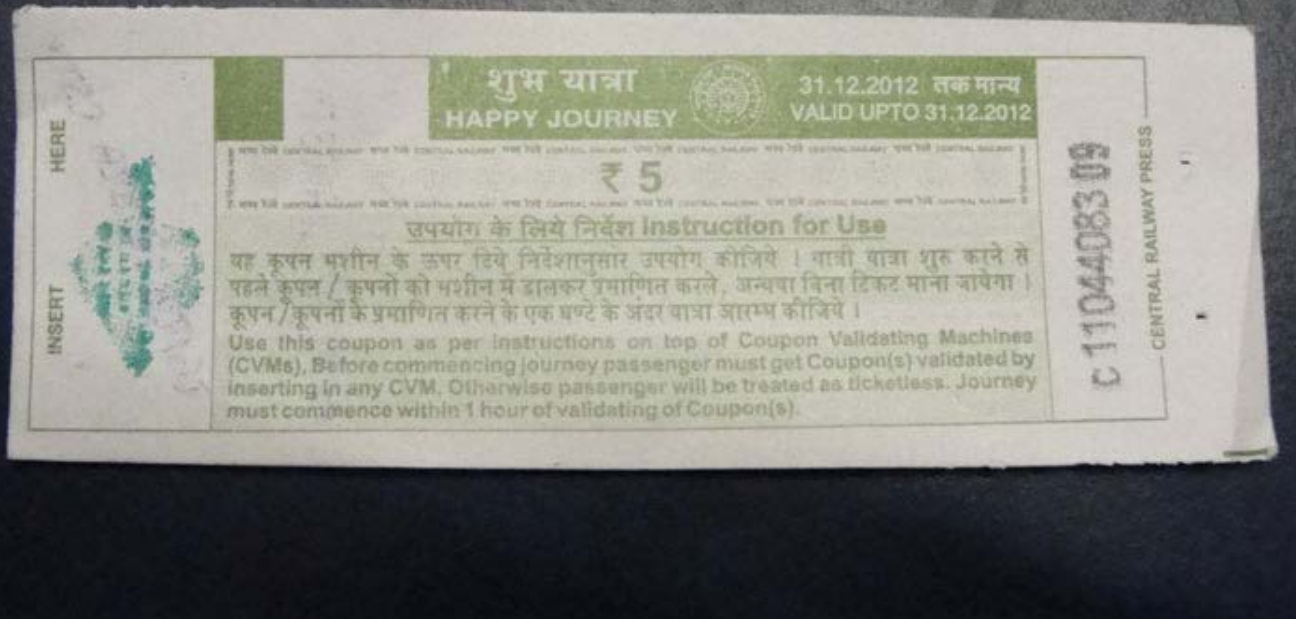
Mumbai Suburban Railway system – Long waiting queue - Picture shows that one of the ticket windows is not working resulting long waiting queue and commuters find difficulties in getting the ticket.



Mumbai Suburban Railway system – Coupon Validating Machine - The Coupon Validating Machine is used for punching (validating) the Ticket.



Mumbai Suburban Railway system – Different types of Tickets - Tickets used for punching purpose.



Mumbai Suburban Railway system – Information on the ticket - Instruction for use.



Mumbai Suburban Railway system – Ticket Vending Machine - Used for finding the routes and purchasing the ticket with the help of Smart Card.



Mumbai Suburban Railway system – Platform - View of the platform at its normal time.



Mumbai Suburban Railway system - Platform Signage - Showing the platform number.



Mumbai Suburban Railway system – Signage of Ladies Coach - Showing the Coach number and its location from the engine.



Mumbai Suburban Railway system – Coach view 1 - View of coach in busy hours.



Mumbai Suburban Railway system – Coach view 2 - View of coach in normal timings.