Willow
Reminiscence of a dear departed

Project Guide:
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User Interviews

- Semi structured Interviews of 5 people

- > 1 month of losing a dear one to 15 years of loosing a dear one

- 4 were grandchild of the deceased

- 1 was child of the deceased

- Interviewees were between 25 to 50 years of age.

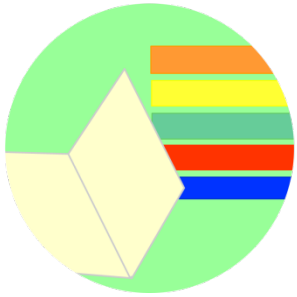# Insights from Interviews

Grandchild

- Objects reminded stories, songs, and habits of grandparent.

- Details are blurry need help

- Reminiscent of an entire period

- Rituals and practices

Insights from Interviews

Child

- Physical mementoes

- Similar Personalities

- Don't design for parents who loose children

Literature Study

- Grief

- Opportunities for design in death

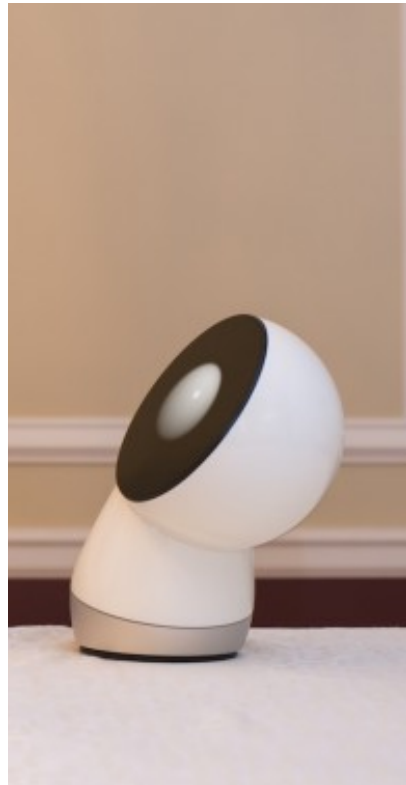- Service Design

- Hindu Rituals

- Futurology

Triggers to Nostalgia

- Sensory stimuli

- Similar situation

- Similar People- age, habits, likes/dislikes, appearance

- Evocative Places

- Evocative exchanges – Reminiscing with another

- Logical Stimuli – eg. reading evocative content

Existing Technology
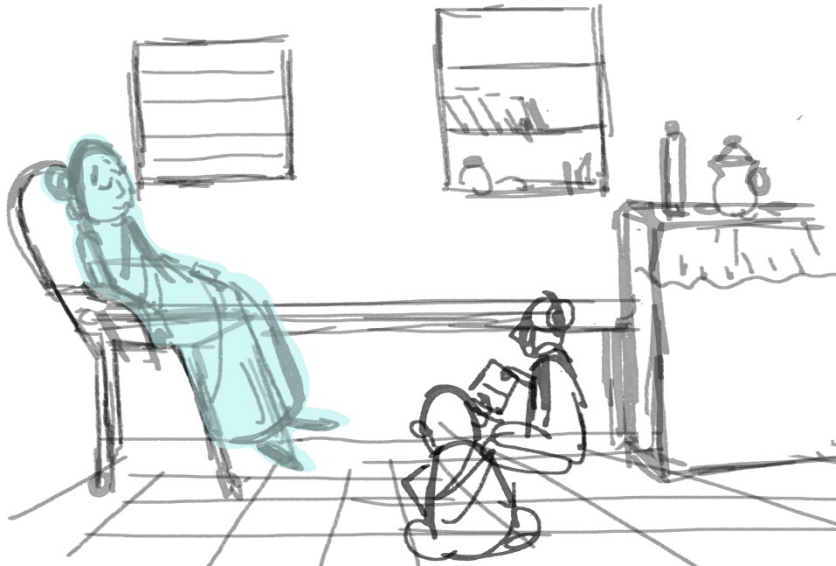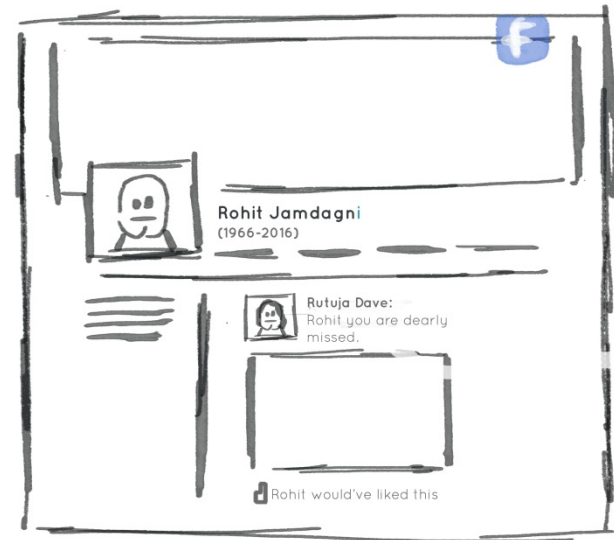

Affective wearable

Family Robot

Perfume creator

Ideation

Tangible-virtual Shrine to the deceased

Creating a virtual immortal

Ideation

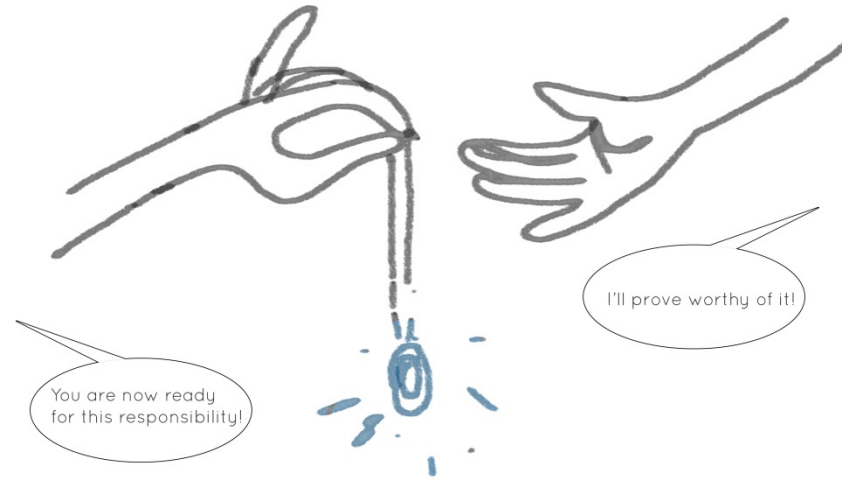Creating a presence

Conjuring a beloved for conversation
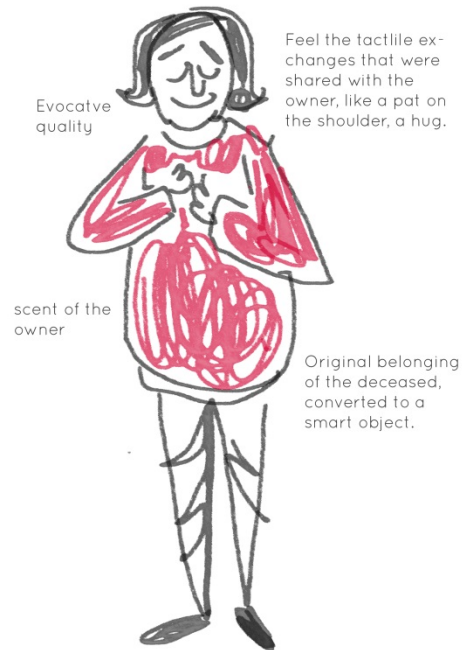
Ideation

Recreating a memory   Heirloom

Ideation

Smart Mementoes

Evocatve quality

Feel the tactlile ex-changes that were shared with the owner, like a pat on the shoulder, a hug.

scent of the owner

Original belonging of the deceased, converted to a smart object.

Ideation

Location tagging

Mom frequented this cafe a lot, when she was in college.
Neeta Aunty shares her memories with mom at this place.

Participatory Design Workshop

- 4 individuals
- 2 Sessions
- Discussion
- Ideation

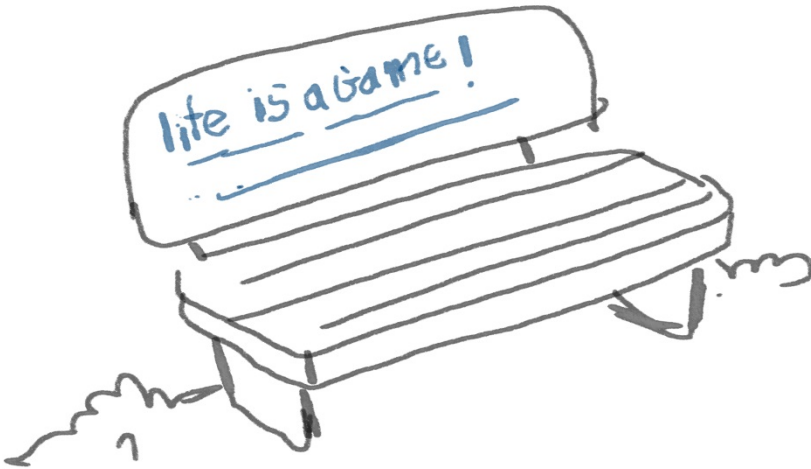# Ideas from P D Workshop

Overview of Ideas
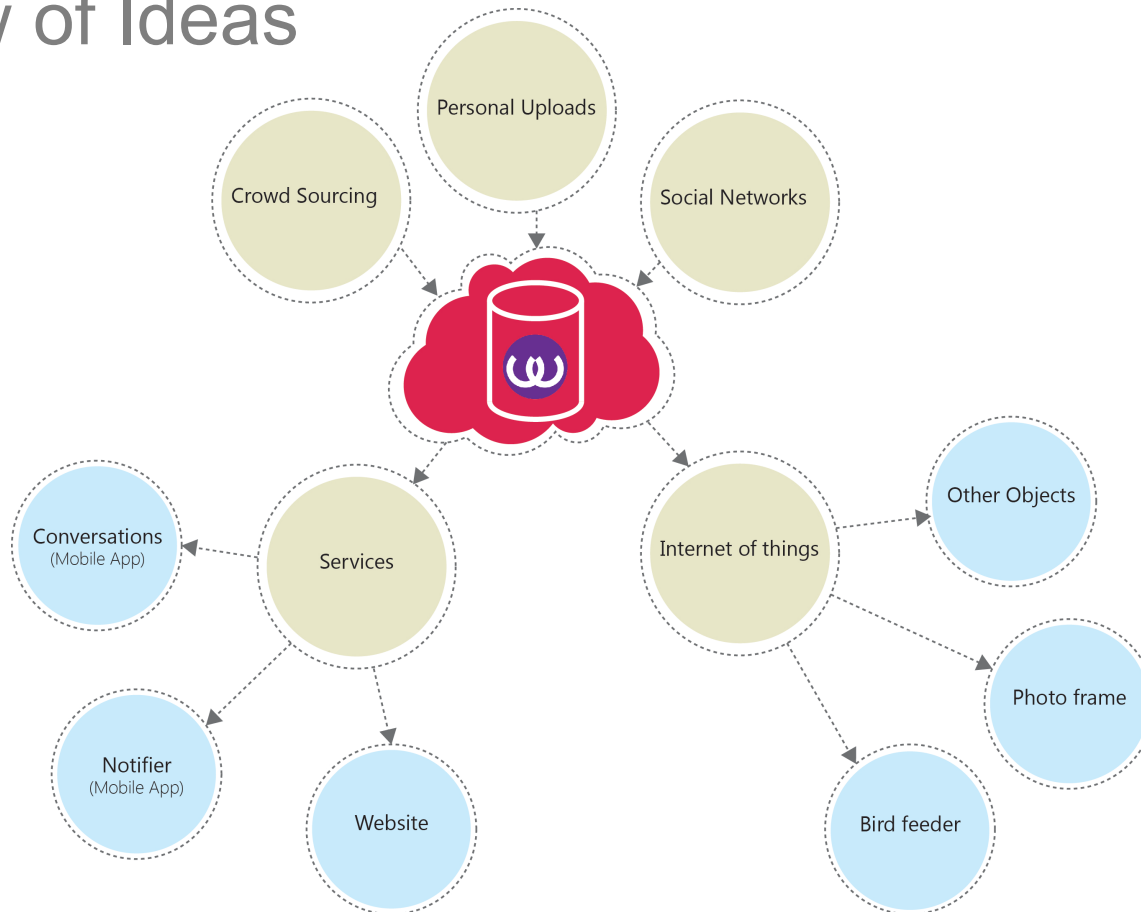
Ideas from P D Workshop

Static Installations   Interactive Installation

Ideas from P D Workshop
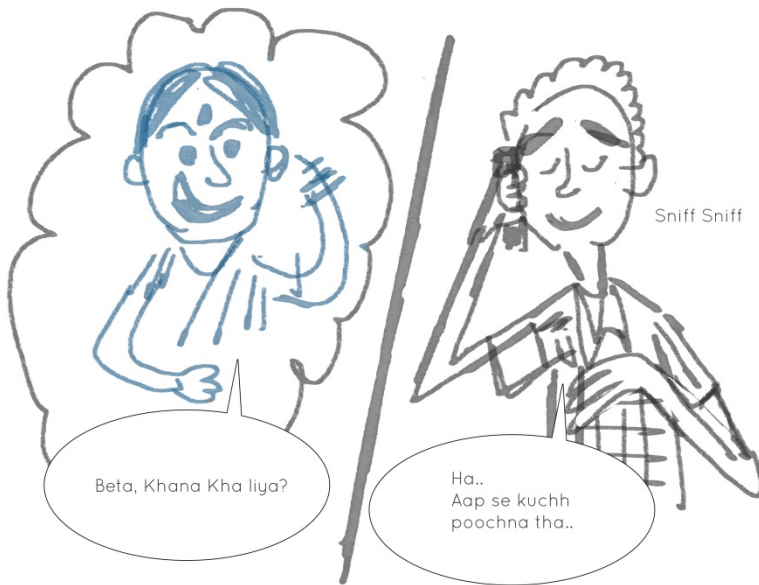
Interactive Locket

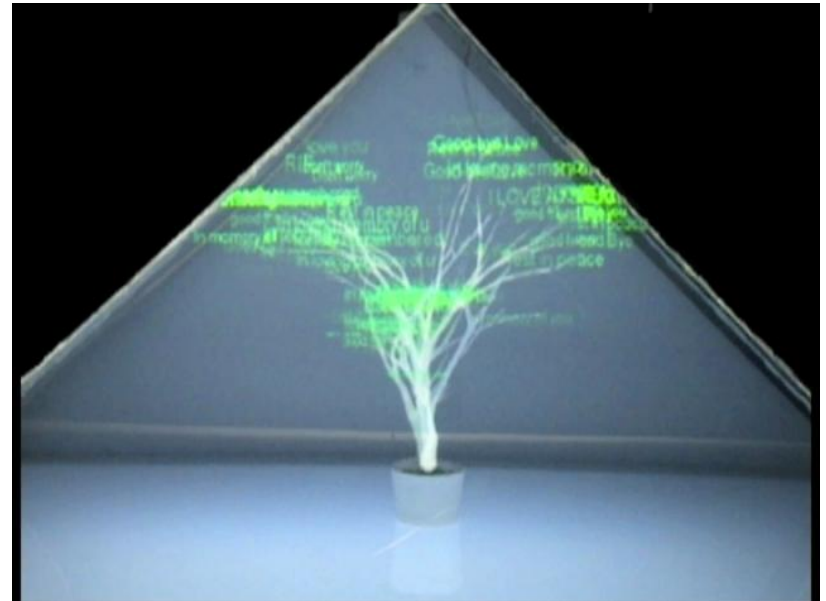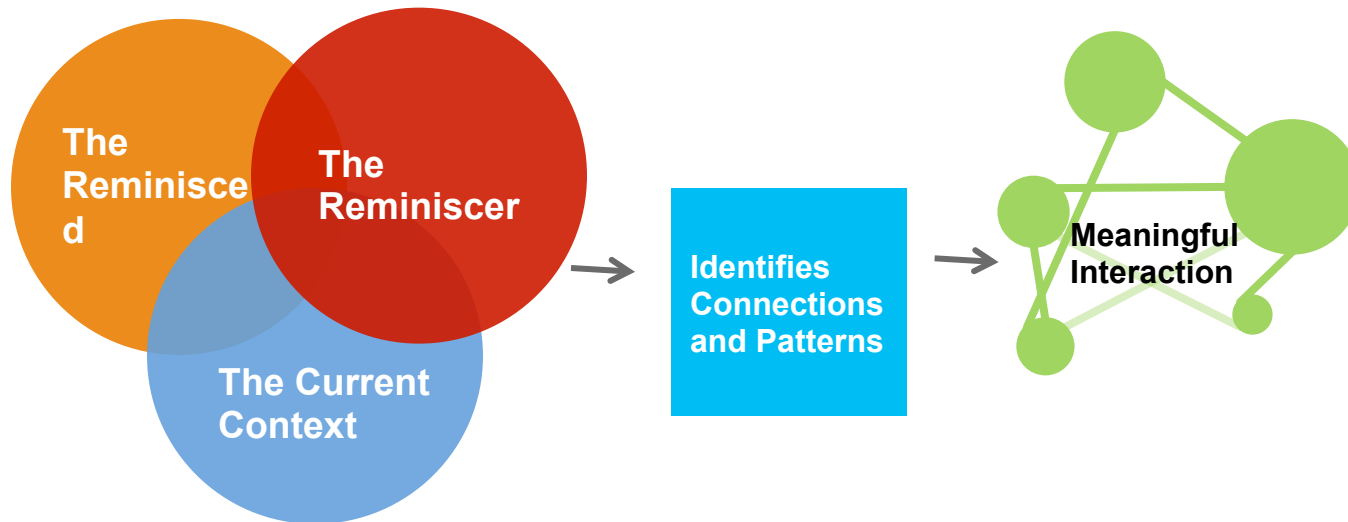Interactive Photo frame
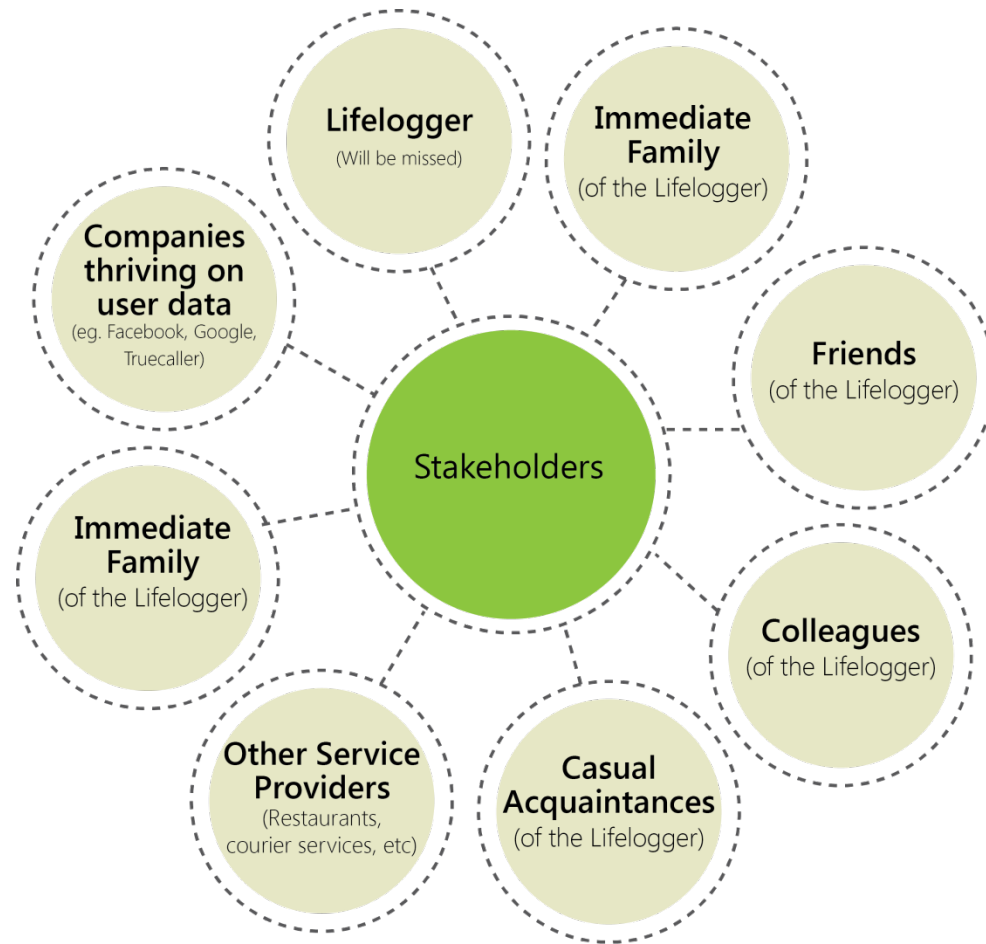
Ideas from P D Workshop

App for phone call
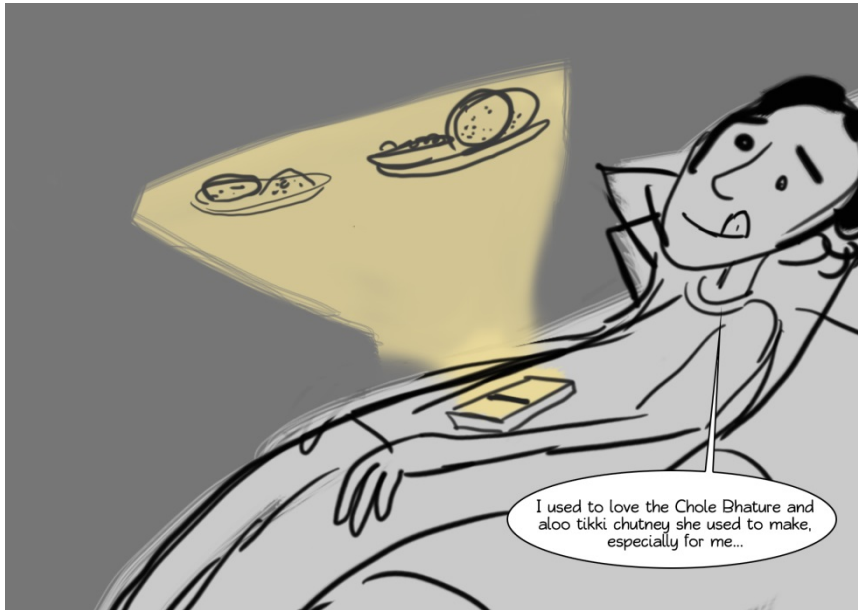
Mourning Tree Installation

Concept Development

The Reminisced

The Reminiscer

The Current Context

Identifies Connections and Patterns

Meaningful Interaction

Stakeholders

Initial Scenarios
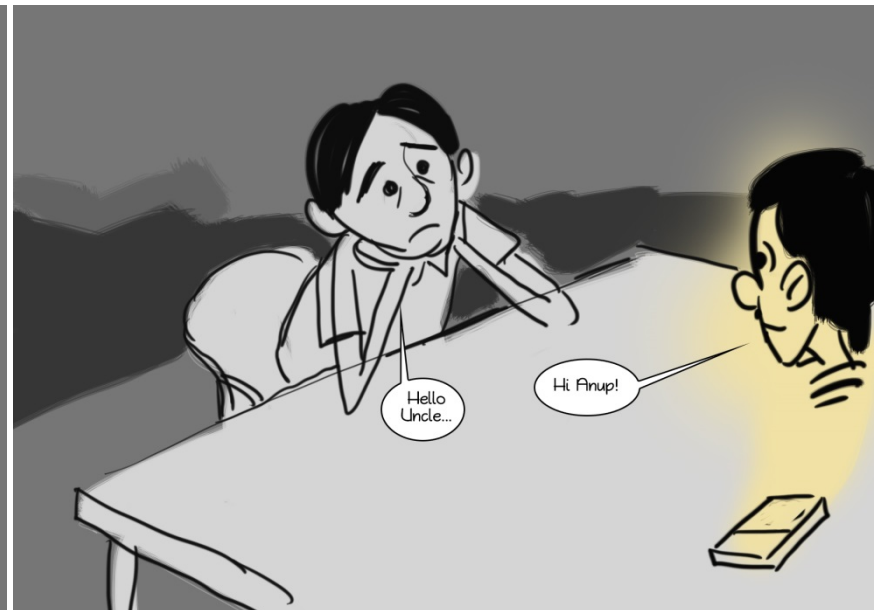
Identifying nostalgia through conversation

Initial Scenarios
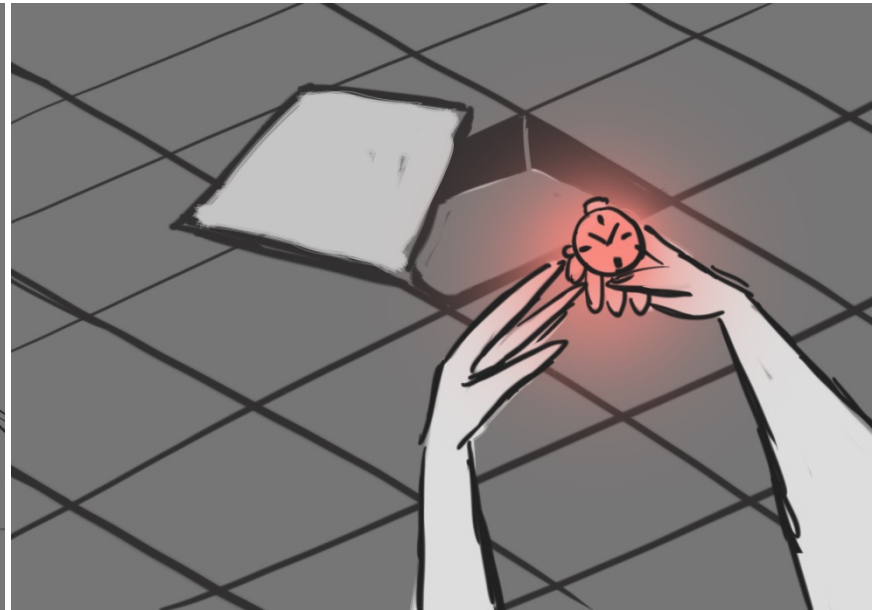
System senses Nostalgic memory

Initial Scenarios

Applying patterns of Reminiscence to help user

Initial Scenarios

Receiving prescheduled messages from the Lifelogger

Known Constraints & Assumptions

- Only for Children, grandchildren and friends

- Not for spouse and parents

- Ownership of Data

- Only remembering one relation at a time

- Need for effective and unobtrusive affective devices

- Personal devices would be more intuitive and smart in their interactions

- Use phase does not begin until user shows signs of acceptance of the loss.

Final Concept

User Roles
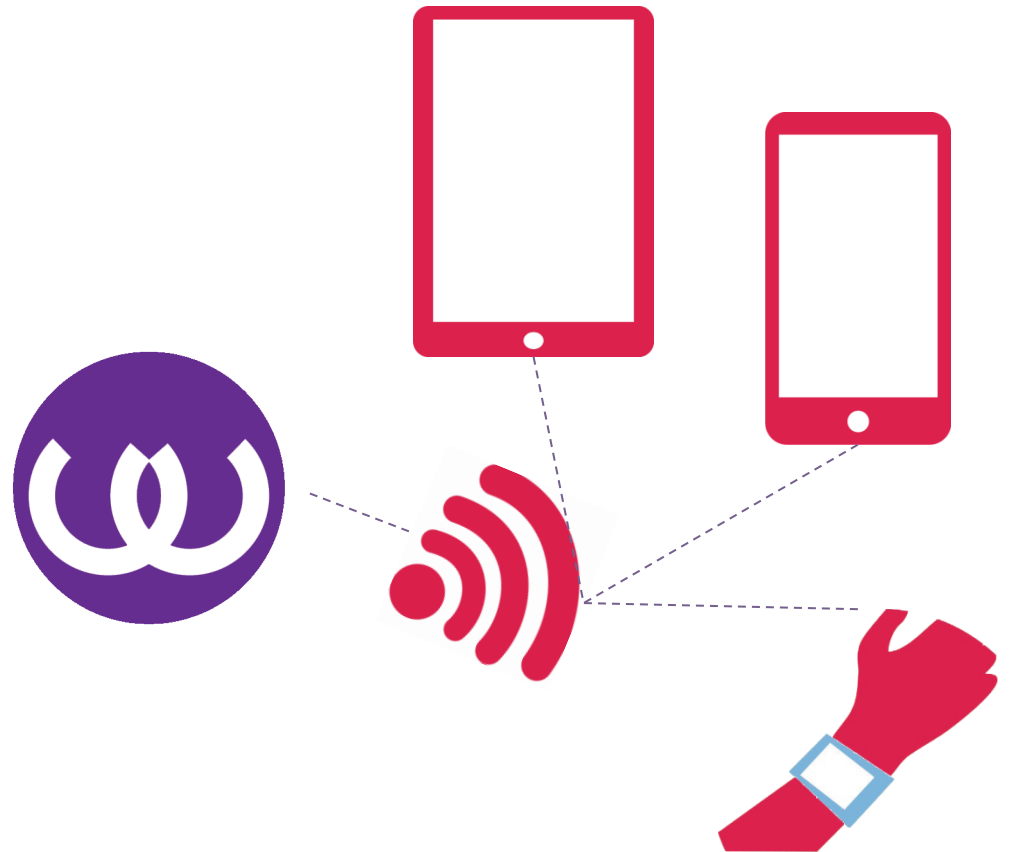

Lifelogger

Reminiscer

The Lifelogger

- A reflective individual

- Interested in self development through self reflection

- Concerned about their loved ones

- Concerned about the state of their digital property after their death
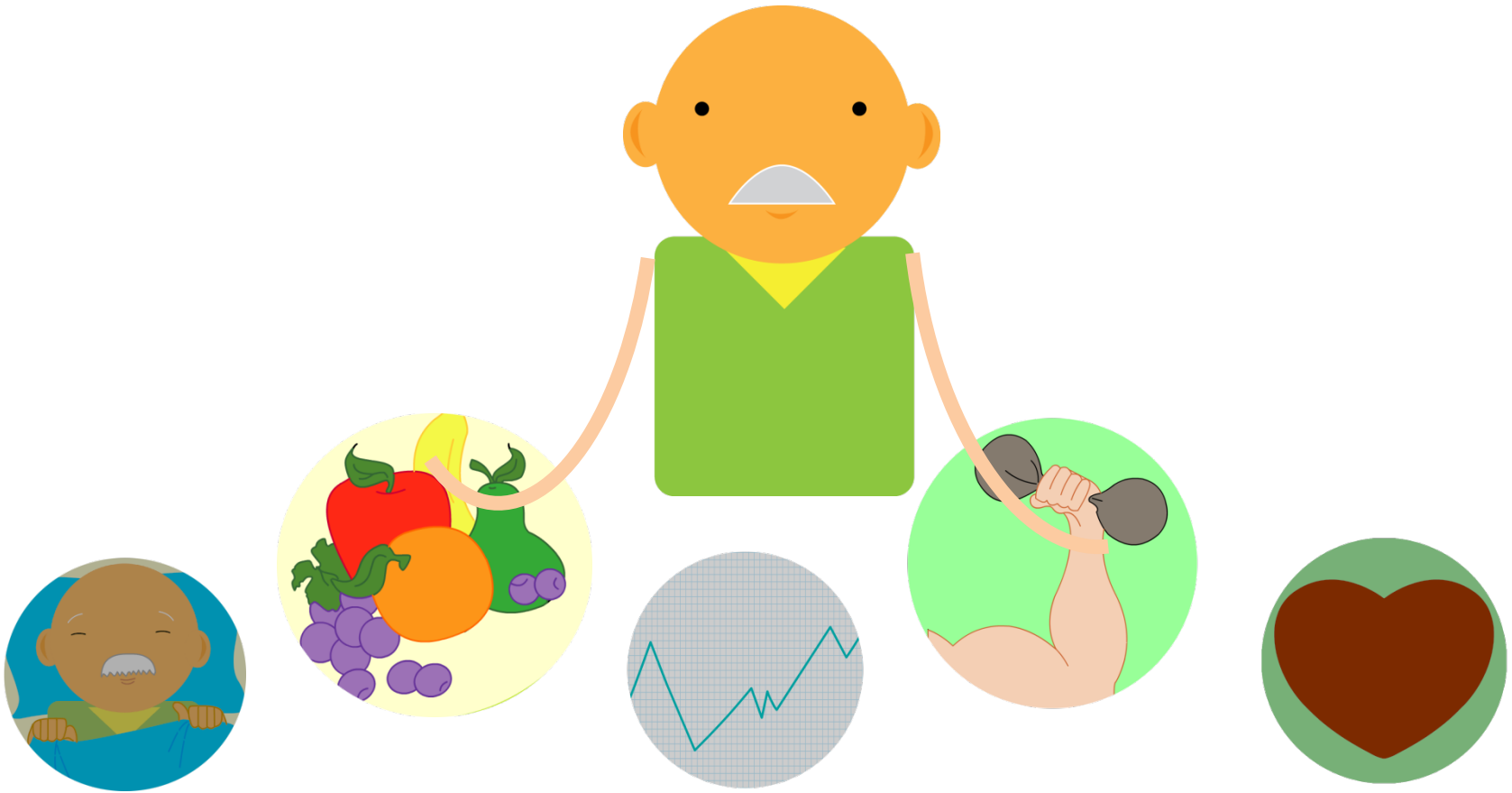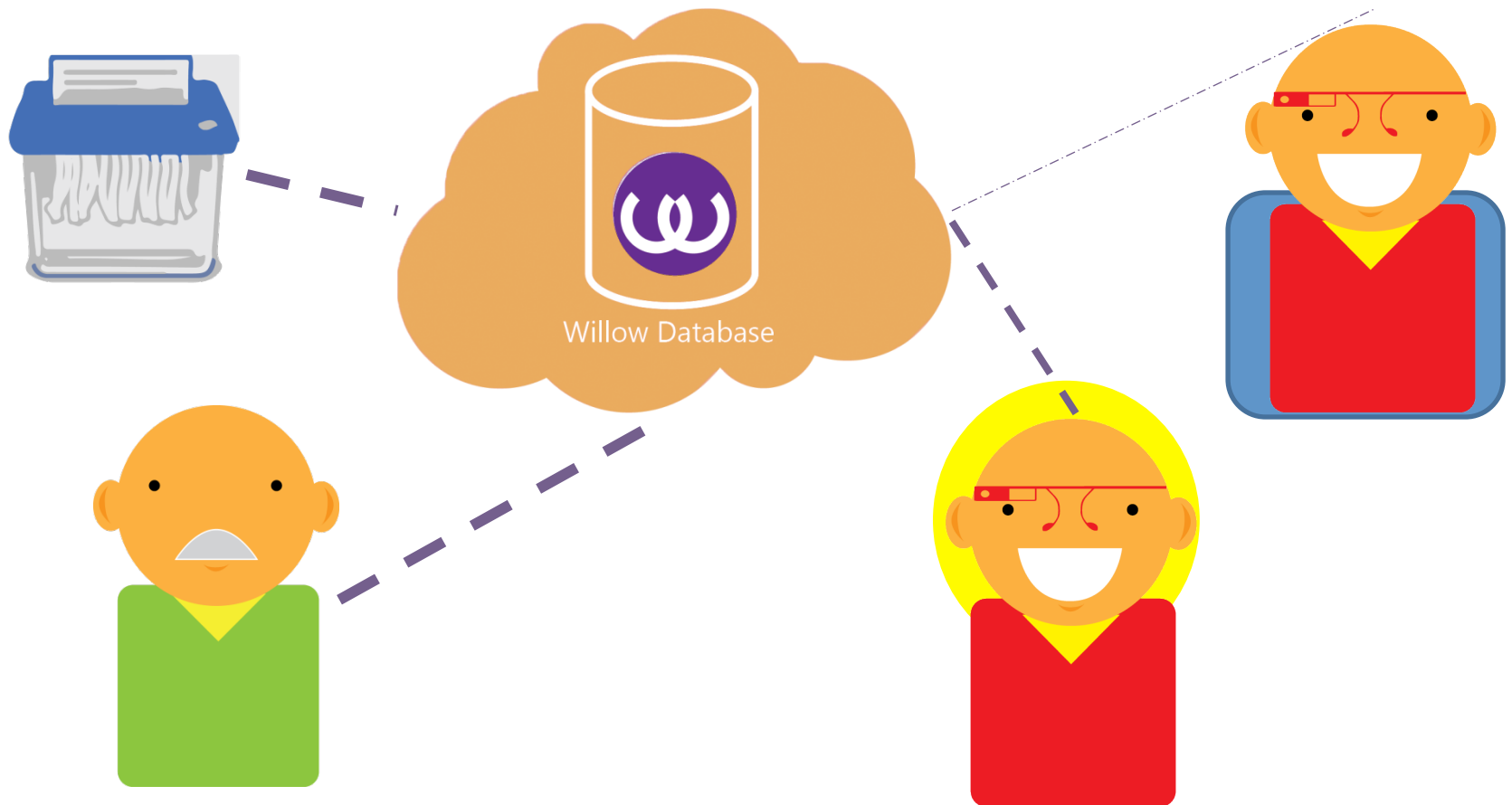
Aware

Blogs

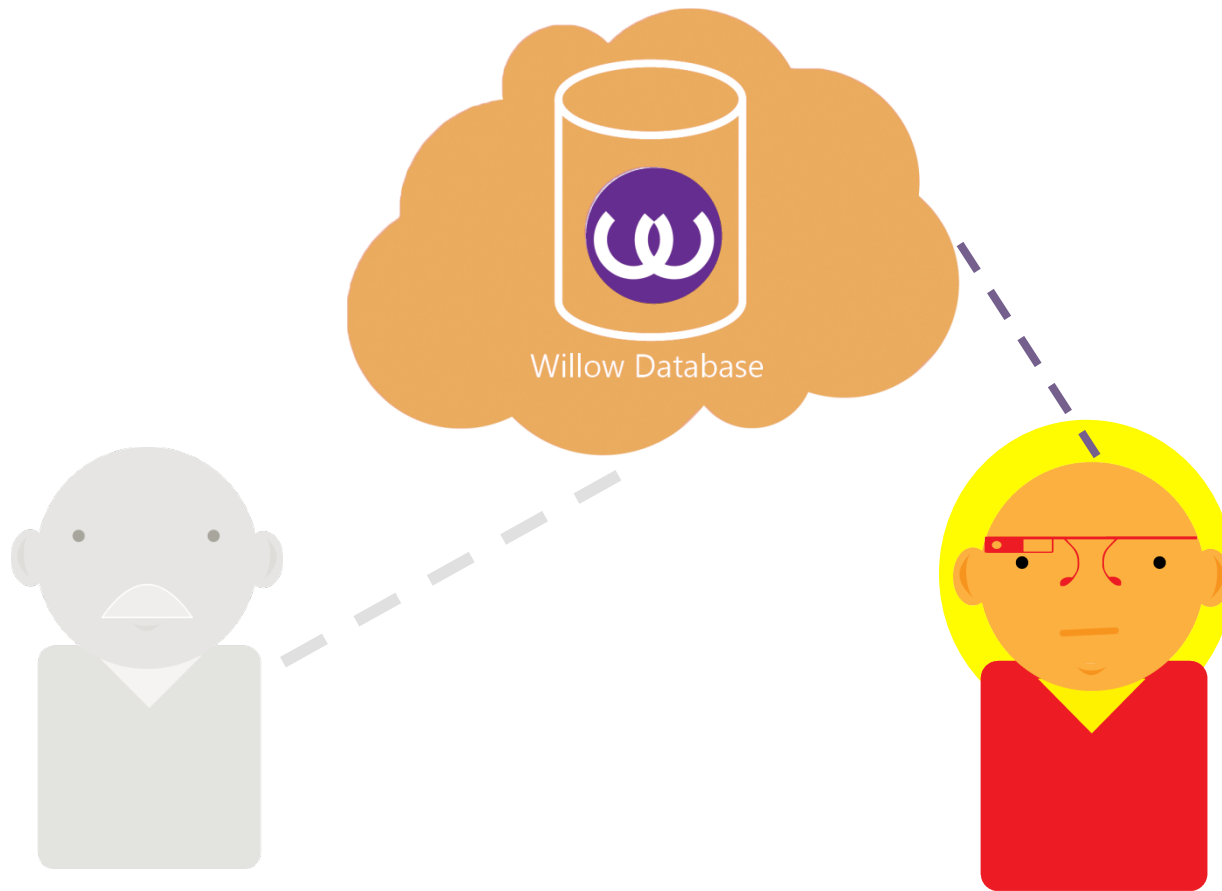# Join

Privacy

Use

Develop
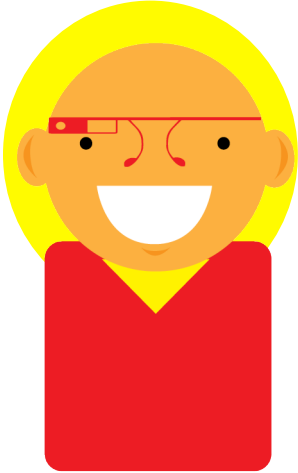

Willow Database

Leave

Willow Database

The Reminiscer

- Relative/ Friend of the Lifelogger
- Must have accepted the loss and overcome their grief to make full use of service
- Affectionate towards the Lifelogger
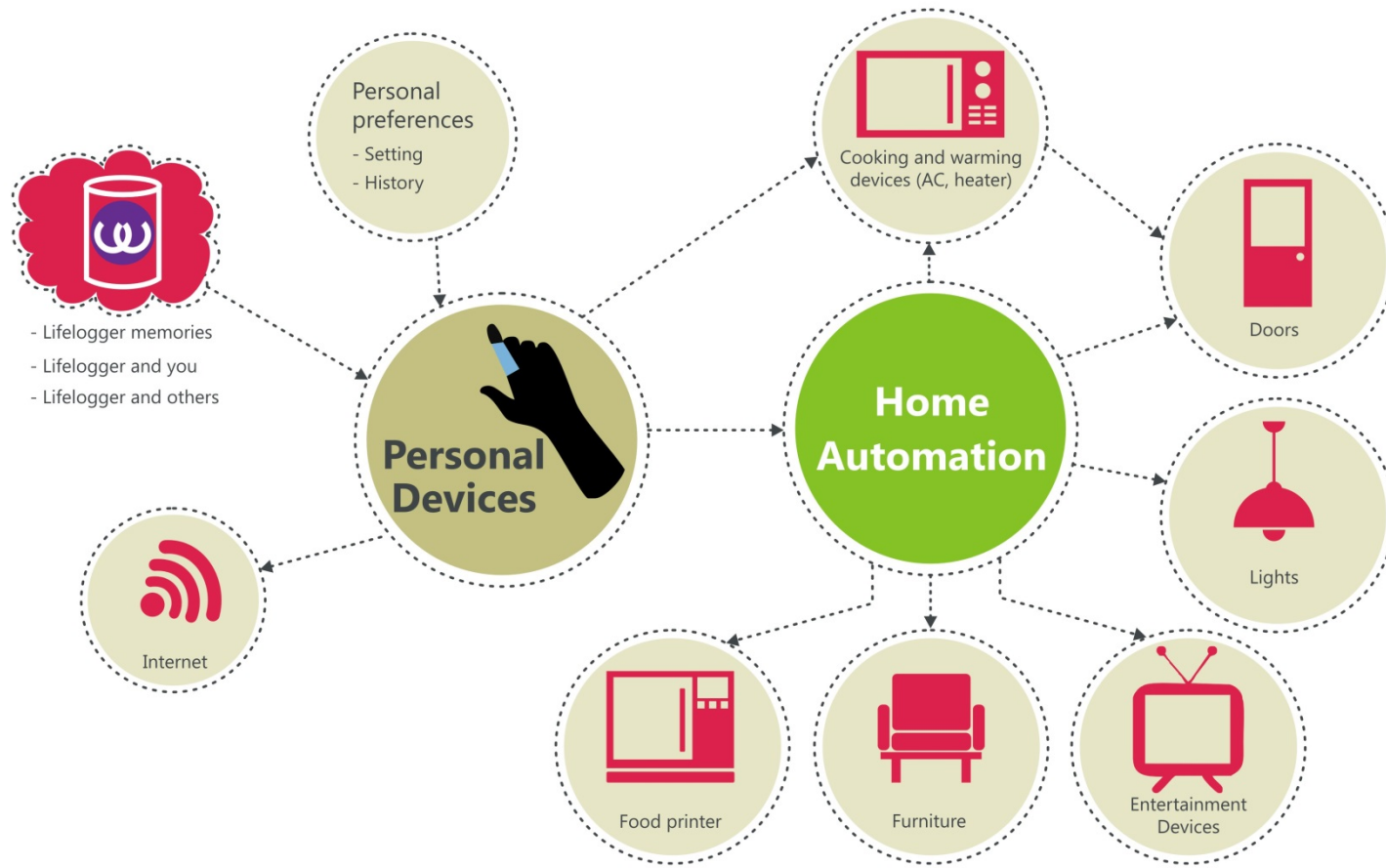
Aware

Nominee Notification

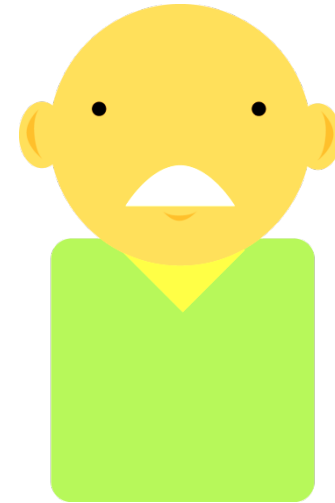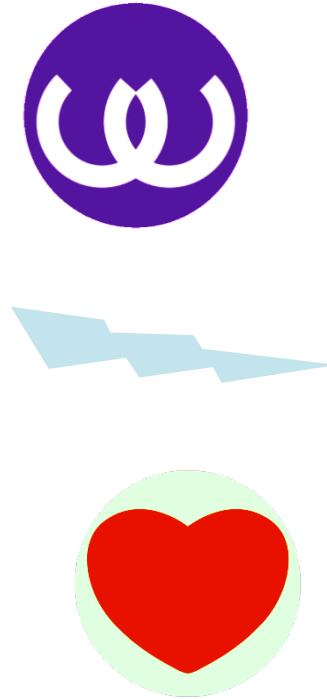News of passing

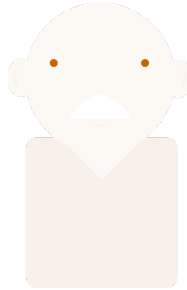Distant relation Encounter

Join

Use

Understanding the Reminiscer

- Interactions with the Lifelogger

- Recent History

- Affective data – Physical indications of the mental/ emotional state

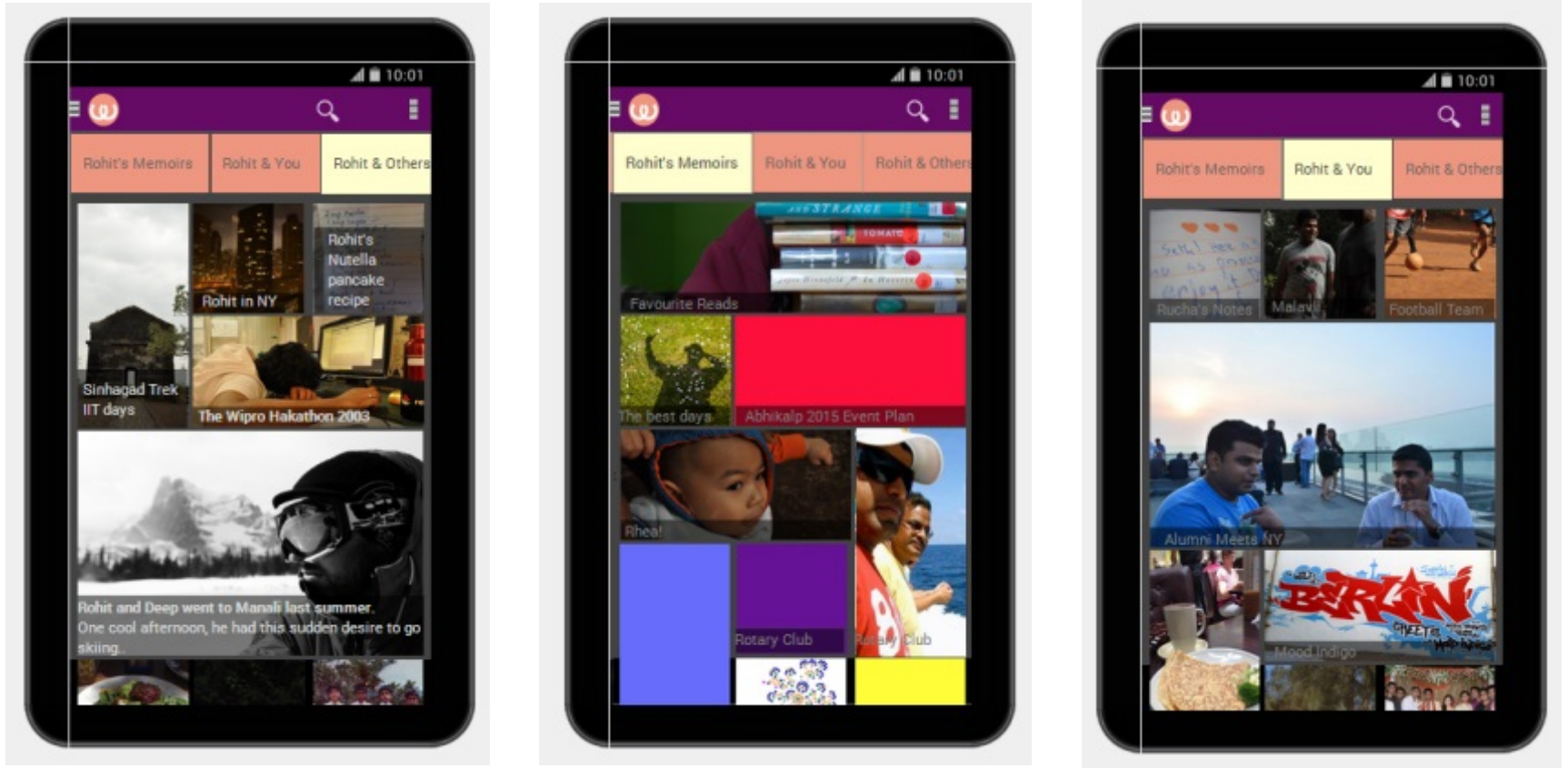- Users Response to the System

- Patterns of Reminiscence

Develop

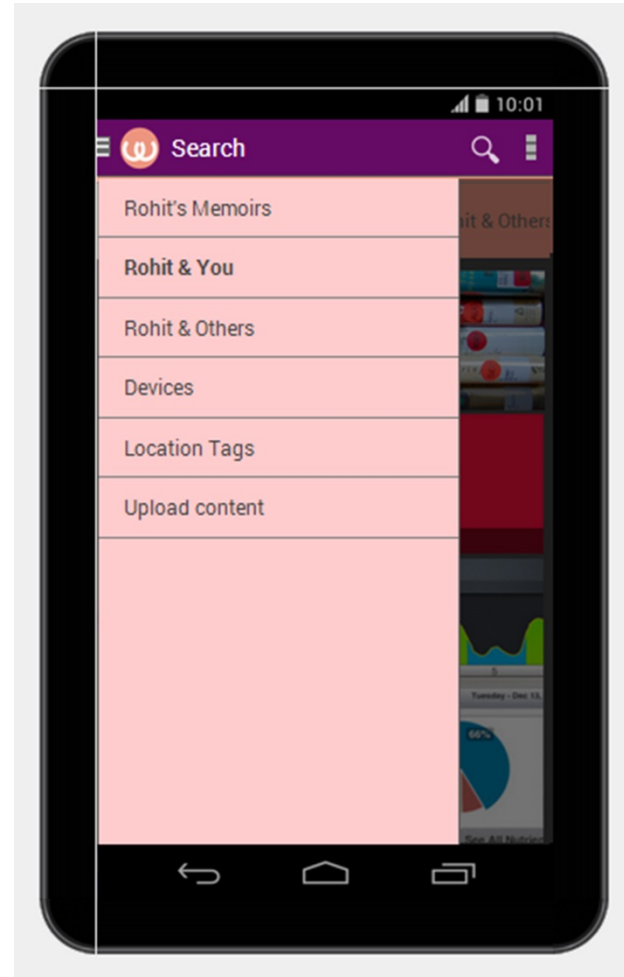# Leave

Designing Visual Interactions

Basic Navigation and Classification of Content

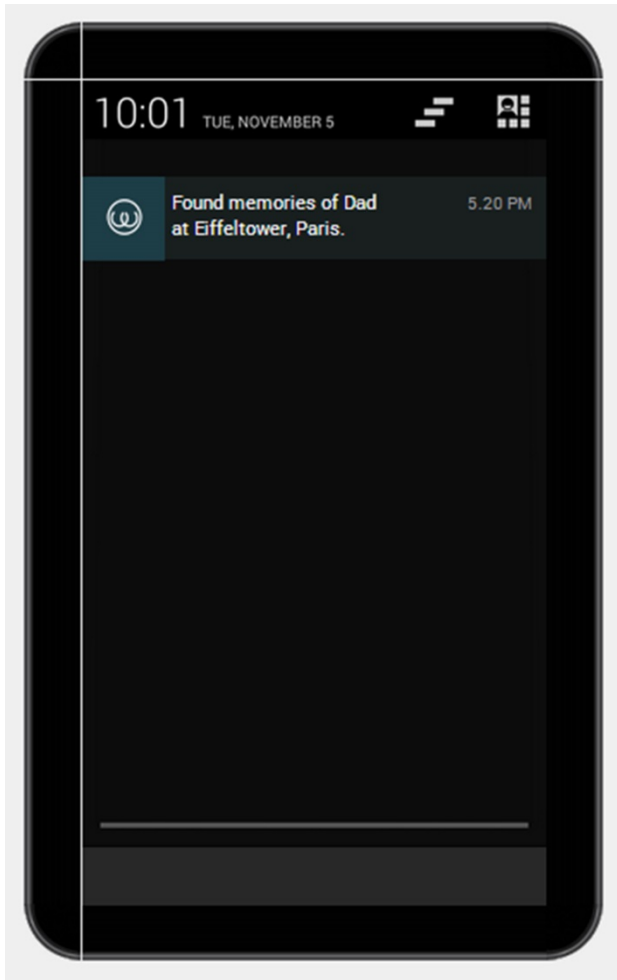# Designing Visual Interactions
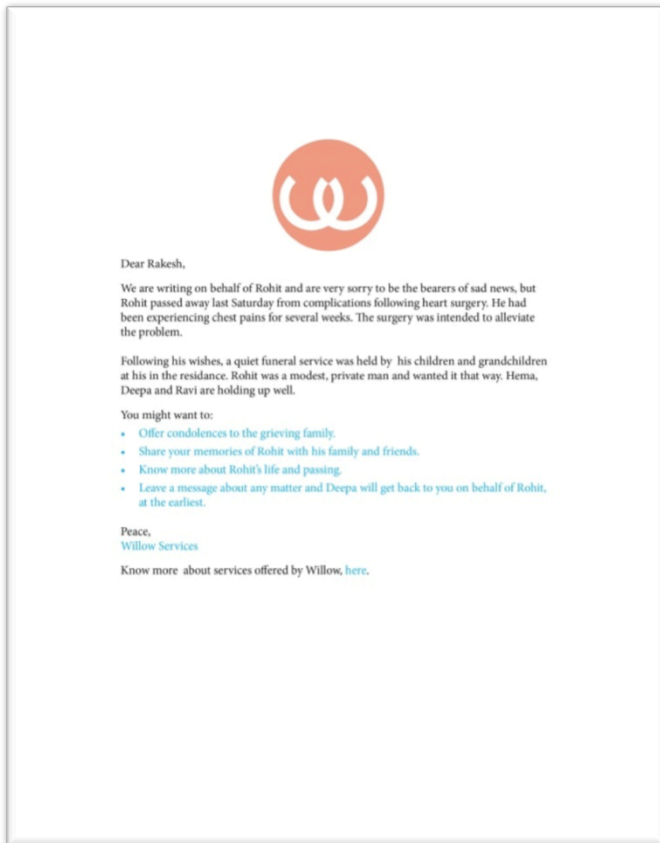

Loading Page

Basic Navigation

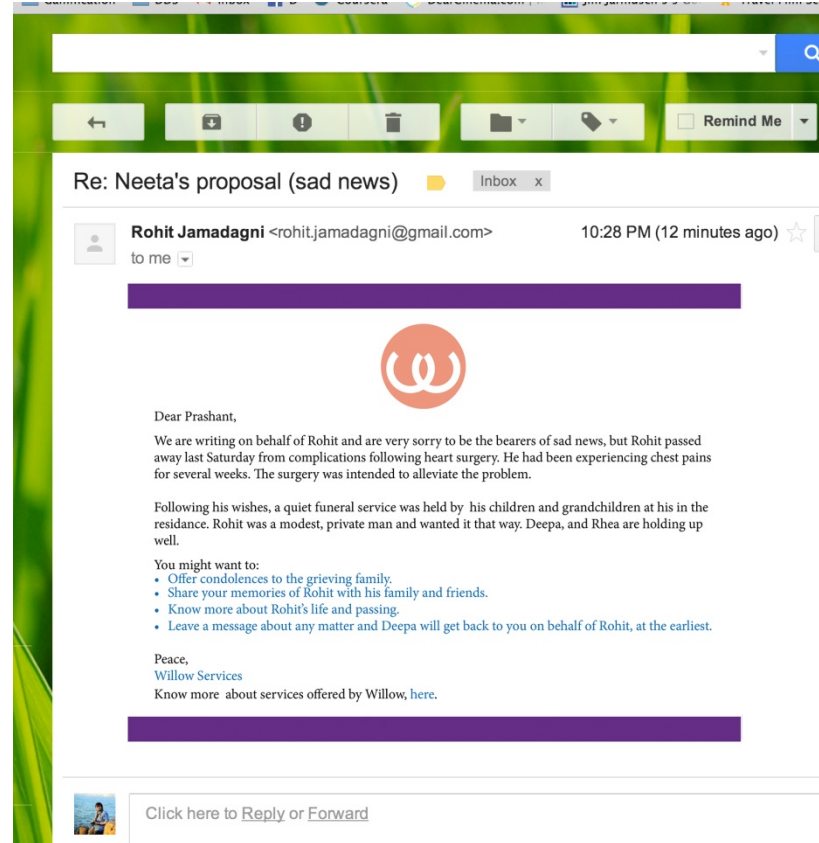# Designing Visual Interactions

Access Location Tag

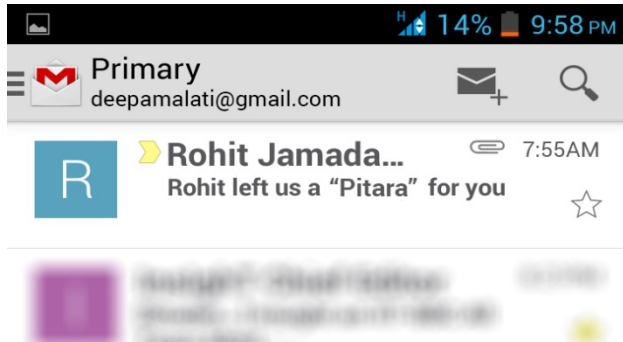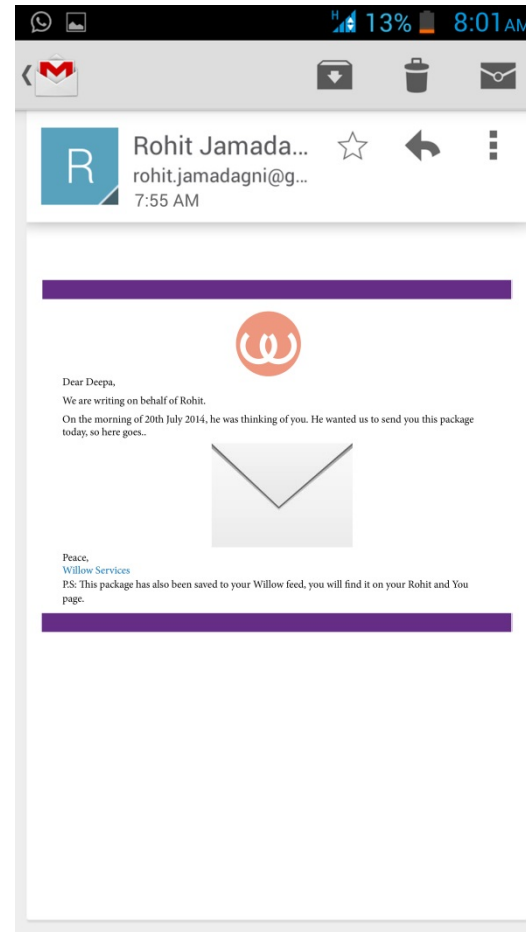# Designing Visual Interactions

News of passing

Distant relation Encounter

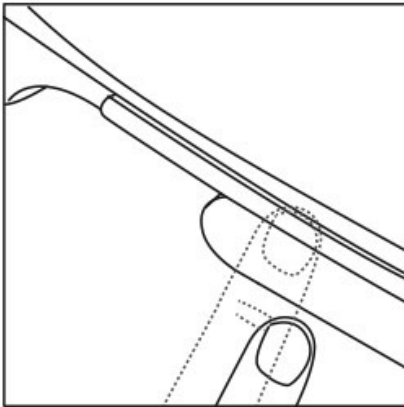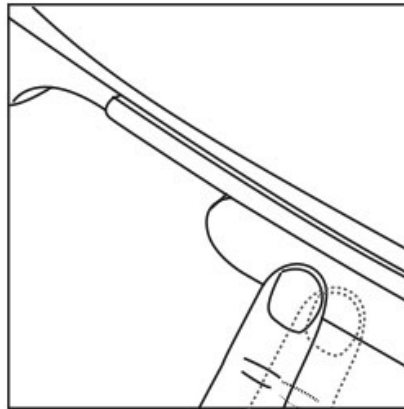# Designing Visual Interactions

Receiving a 'Pitara'

Designing Visual Interactions

Exit menu

Scroll through options
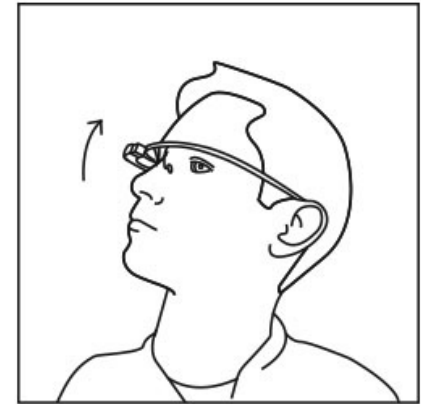
Wake up Glass

Designing Visual Interactions

Memories of
Dad found
hidden nearby

just now
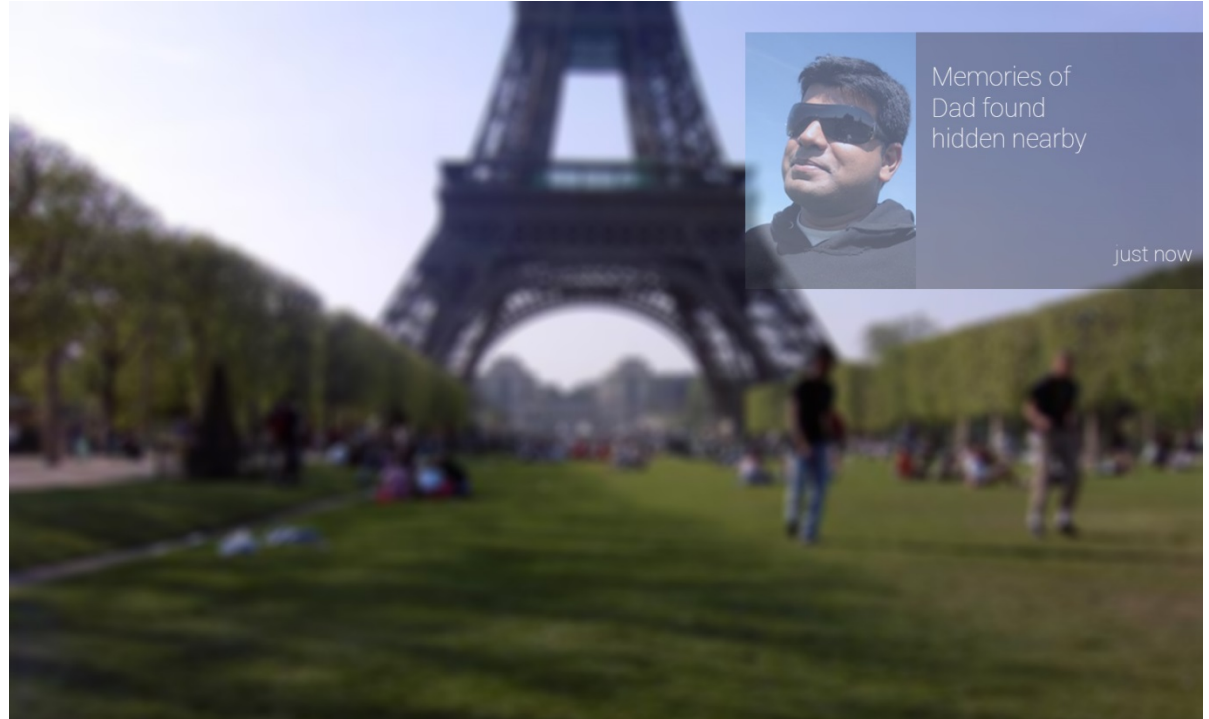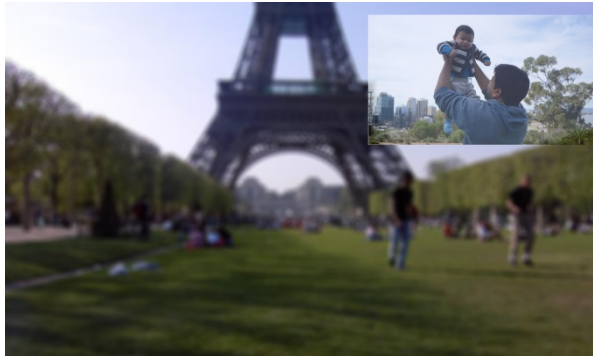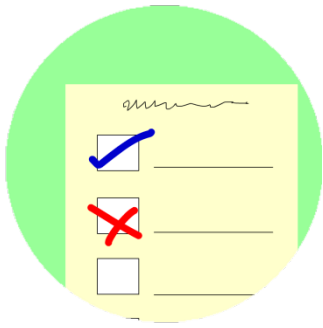
Designing Visual Interactions

Science Fiction Prototyping
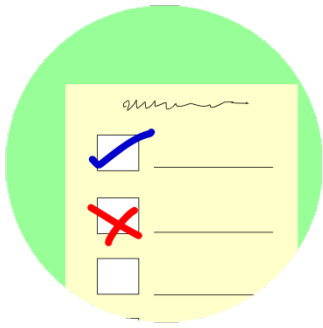
- Short Story
- Introduce Idea
- Initiate discussions

Feedback

Initial Feedback

- Lifelogger's role unclear

- Unsuitable for spouse

- All contacts must be immediately intimated upon Lifelogger's Death

- Where does it end?

Feedback

Second Iteration

- Will it affect the mental emotional balance and interfere with the process of moving on?

- There can be more applications to this system other than reminiscence for this system

- Suggestion-Must have highly intuitive search capabilities

- Please launch as soon as possible
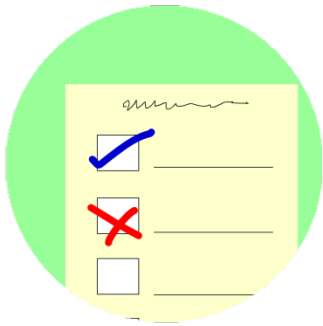
Evaluation

You found the scenario believable. (Why?)

- Strongly Agree

- Agree

- Disagree
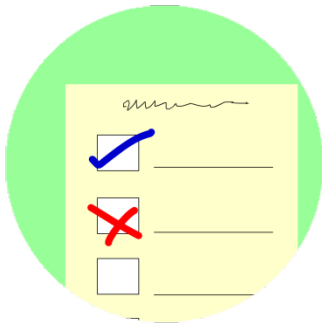
- Strongly Disagree

Evaluation

You think such a scenario can take place within the next 5 years. (Why?)

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
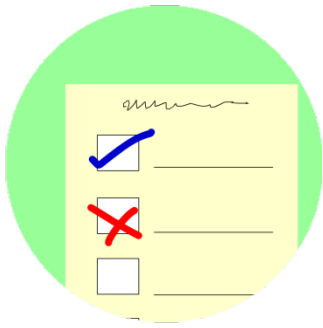
Evaluation

You would sign up for this service in Rohit's role. (Why?)

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Evaluation

You would sign up for this service in Prashant's role. (Why?)

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Evaluation

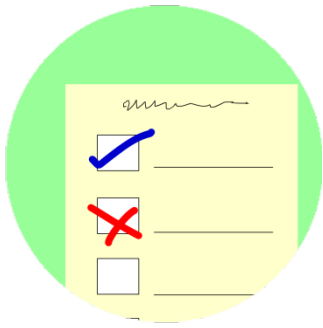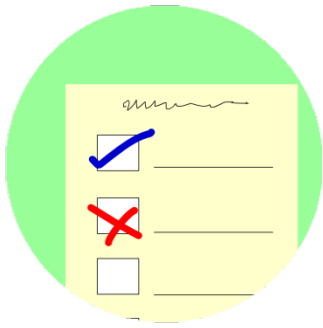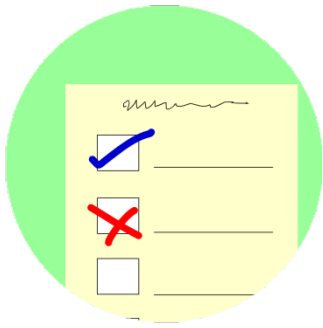You would sign up for this service in Deepa's role. (Why?)

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Evaluation

You would sign up for this service in Rhea's role. (Why?)

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Evaluation

How do you think "Willow" Service, that's shown in the story, could be made better

Any doubts? Suggestions? Comments?

What did you find least believable? Why?

Overall Feedback

- Scenario believable – 13/13

- Possible within 5 years -12/13 (technology is available)

- Most will sign up as Logger -11/13 (to give love, care and happiness)

- Majority will sign up as friend -9/13 (to help in bereavement and to have fond memories)
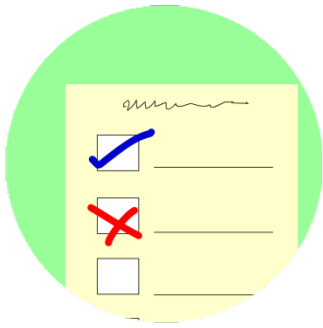
Overall Feedback

- Majority will sign up as wife -8/13 (To have fond memories)

- Most will sign up as daughter- 11/13 (To have fond memories)

- Majority found nothing hard to believe -9/13

Scenario Video

Part of Aware Phase

Answer FAQs of distant contacts

What	Who	When	Where	Why	How	Other
Passed away	Lifelogger	Thursday evening	Mumbai	Heart attack	On the way to the hospital	Will ask Nominee and get back to you.

Take messages on behalf of family, if family wishes and allow respite to the grieving, when required.
Inform about facility users to share and access, eulogies and memories of one another.

Acknowledgements

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